# **Monthly Transport Indicators – January 2020**

For	decision: $\square$
For	noting: 🗵

#### Te tūtohunga / Recommendation

That the Auckland Transport Board (board):

a) Notes this report

#### Te whakarāpopototanga matua / Executive summary

- 1. The 2019/20 Monthly Indicators Report shows performance against the Statement of Intent (SOI) measures and a range of other indicators.
- 2. The key highlights from January 2020 are:
  - all measures that reported a result are on track to meet or exceed SOI targets.
  - overall public transport totalled 103.5 million boardings for the 12 months to January 2020, an increase of 7.0 per cent on the 12 months to January 2019.
  - the 12 month rolling total for local road deaths and serious injuries (DSI) to October 2019 was 543, 0.6 per cent higher than the same
    period the previous year. Although this is the first time since April 2018 that the 12 month rolling total has been higher than the year prior,
    this is 18 per cent below the SOI target trajectory.

#### Ngā tuhinga ō mua / Previous deliberations

3. There are no previous deliberations associated with this report.





#### Te horopaki me te tīaroaro rautaki / Context and strategic alignment

- 4. The attached Monthly Indicators Report provides an overview of AT's performance against its SOI performance measures for January 2020. The report also provides supplementary information on the wider Auckland context as well as AT's public transport, road operations and maintenance, and customer response activities.
- 5. This covering report highlights key trends and significant shifts in the monthly reporting statistics and provides a summary of performance against the SOI measures.

#### Ngā matapakinga me ngā tātaritanga / Discussion and analysis

6. January 2020 results indicate that all measures that have reported a result this financial year are on target. Ten measures have not yet reported a result.

#### Safety

7. The 12 month rolling total for local road deaths and serious injuries (DSI) to October 2019 was 543, 0.6 per cent higher than the same period the previous year. Although this is the first time since April 2018 that the 12 month rolling total has been higher than the year prior, this is 18 per cent below the SOI target trajectory. The local road DSI target for the 2019 calendar year is 663, 18 less than the 2018 target of 681.

#### **Public Transport**

- 8. Total public transport boardings totalled 103.5 million for the 12 months to January 2020, an increase of 7.0 per cent, or 6.8 million boardings, on the 12 months to January 2019.
  - Rail boardings totalled 22 million for the 12 months to January 2020, an increase of 6.3 per cent, or 1.3 million boardings, on the 12 months to January 2019.
  - Bus boardings totalled 75.2 million for the 12 months to January 2020, an increase of 7.8 per cent, or 5.5 million boardings, on the 12 months to January 2019.
  - Ferry boardings totalled 6.2 million for the 12 months to January 2020, an increase of 0.7 per cent, or 0.04 million boardings, on the 12 months to January 2019.
- 9. Boardings on the rapid and frequent network totalled 50.6 million in the 12 months to January 2020, an increase of 9.9 per cent, or 4.5 million boardings, on the 12 months to January 2019.





- 10. Year to date public transport punctuality was 97.5 per cent, exceeding the SOI target of 95.0 per cent.
- 11. The total public transport farebox recovery ratio was 42.6 per cent in January 2020, just below the lower bound of the SOI target range of 43 per cent to 46 per cent.

#### Cycling

- 12. The Upper Queen Street section of K Road cycleway was completed in January 2020, adding 0.3 km of new cycleway to the network and bringing the year to date total to 2.5 km. The 2019/20 SOI target is to complete 10km.
- 13. The year to date cycle count of 2,086,943 trips to the end of January 2020 is 1.8 per cent below forecast. Low cycle count numbers in recent months are expected to increase as new cycleway infrastructure is completed in the second half of 2019/20.

#### Best use of the transport network

- 14. The rolling average AM peak arterial productivity was 32,955 for the 12 months to January 2020. This is measured as the product of the number of people and their average journey speed traveling on 30 arterial routes.
- 15. In January 2020, 89 per cent of the network operated efficiently at levels of service C or above (50 to 100 per cent of the posted speed limit). This was 11 percentage points higher than December 2019, primarily related to the lower travel demand in the holiday period. In the 12 months to January 2020, 75 per cent of the network has been operating efficiently during the morning peak. This is 2 percentage points worse than the 12 months to January 2019.
- 16. The average proportion of the freight network operating efficiently during the inter-peak was 93 per cent for the 12 months to January 2020, currently exceeding the SOI target of 85 per cent.

#### Asset renewals and customer service

- 17. The SOI target relating to resurfacing / rehabilitating local roads is 5.8 per cent of the local road network, which equates to 389 km. The year to date completed length is 192.3 km, or 20 per cent behind schedule. However, delivery is still expected to meet target for the full year.
- 18. The percentage of customer service requests relating to roads and footpaths that receive a response within AT's specified times was 87.0 per cent in January 2020, up eight percentage points from January 2019. The 12 month rolling average to January 2020 is 85.3 per cent, meeting the SOI target of 85 per cent.





#### **Summary of performance against SOI Measures**

19. Table 1 provides a summary of performance against SOI targets.

Table 1: Performance against SOI targets						
Strategic Transport Priorities	On target to exceed measures	On target to meet measures	Not on target to meet measures	Not yet reported in 19/20	Total measures	
Help people to travel safely	2	0	0	0	2	
Improve access to frequent and attractive public transport	3	2	0	0	5	
Encourage walking and cycling	0	2	0	0	2	
Make the best use of existing transport networks	2	0	0	2	4	
Manage the impacts of the transport network on the environment	0	1	0	2	3	
Value for money	0	3	0	4	7	
Local Board engagement	0	0	0	2	2	
Total	7	8	0	10	25	

## Ngā tūraru matua / Key risks and mitigations

20. All indicators are currently on target to meet and exceed measures.

## Ngā ritenga-ā-pūtea me ngā rauemi / Financial and resource impacts

21. There are no financial or resource impacts associated with this report.





# Ngā whaiwhakaaro ō te taiao me te panonitanga o te āhuarangi / Environment and climate change considerations

22. There are no environment or climate impacts associated with this report.

# Ngā reo o mana whenua rātou ko ngā mema pooti, ko ngā roopu kei raro i te maru o te Kaunihera, ko ngā hāpori katoa / Voice of mana whenua, elected members, Council Controlled Organisations, customer and community

23. There are no mana whenua, elected members, Council Controlled Organisations, customer or community impacts associated with this report.

# Ngā whaiwhakaaro haumaru me ngā whaiwhakaaro hauora / Health, safety and wellbeing considerations

24. There are no health, safety or wellbeing impacts associated with this report.

### Ā muri ake nei / Next steps

25. On 5 May 2020 we will present the February, March and Q3 2020 Indicators reports to the board.

#### Te whakapiringa / Attachment

Attachment number	Description
1	Auckland Transport Monthly Indicators Report 2019/20 – January 2020





# Te pou whenua tuhinga / Document ownership

Submitted by	Hamish Bunn Group Manager Integrated Network Planning, Policy & Sustainability	Hamid Bun
Recommended by	Jenny Chetwynd Executive General Manager Planning & Investment	
Approved for submission	Shane Ellison Chief Executive	Rillin

# **Glossary**

Acronym	Description
SOI	Statement of Intent 2019/20-2021/22
DSI	Deaths and serious injuries



