

HEALTH & SAFETY PERFORMANCE GRAPHS

July 2019 Board Report



KEY TRENDS



A continued downward trend in customer injury frequency rates



0.5 Customer injury
frequency rate

A stable trend in the lost time injury frequency rate (LTIFR) (all AT employees)



2 Lost time injuries
May 2019

SUMMARY OF H&S PERFORMANCE INDICATORS

for June 2018 to May 2019



There is a marginal increase in total recordable injury frequency rates in May due to working hours not being reported by our external operators.



There is no change in the total recordable injury frequency rate for employees in May compared to the previous month



There is an overall downward trend in customer injury frequency rates



The number of inspections has increased in May



The number total of hazard and near miss reporting by workers is stable



There has been a reduction in the drug and alcohol reporting due to information not being reported by our external operators.





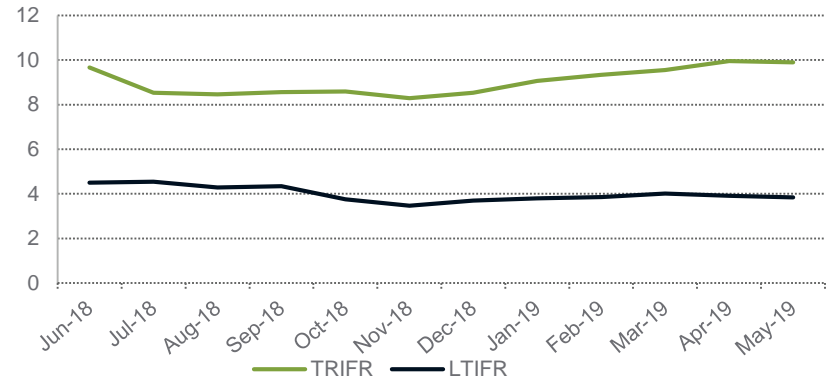
AT STAFF, OPERATOR AND CONTRACTOR INJURIES FOR AT ACTIVITIES

There is a slight increase in the Total Recordable Injury Frequency Rate reported by AT staff, operators and contractors

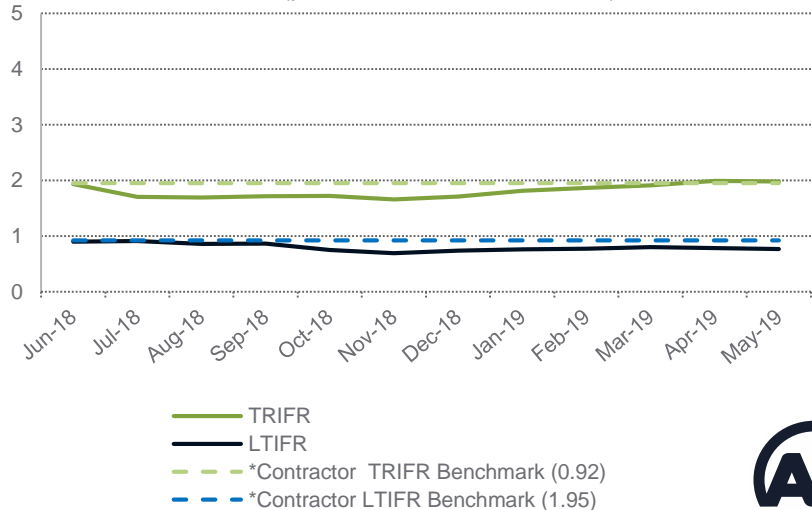
There were 6 reported injury events (4 for AT employees and 2 external workers). The external workers were:

- A contractor had a serious injury on his finger whilst handling a catch pit grate on site (Riversdale Road, Avondale). The crew immediately performed first aid on the wound, before transporting him to hospital where he had surgery. The contractor is currently recovering at home with doctors monitoring his progress. A root cause investigation is being undertaken.
- A crew member of a sea bus sustained a minor injury when he climbed over a safety rail from the berth onto a wharf stringer; and fell off the stringer and into the water. A safety memo is now distributed to operation and maintenance staff – informing them of the incident, the associated safety hazards (falling into water) and the standard operating procedure to perform this type of activity safely.
- Contractor frequency rate benchmarks are based on 200,000 hours worked extracted from 2017 Benchmarking Report {Business Leaders' Health & Safety Forum (Zero Harm Workplaces)}.

Injury frequency rate for all AT activities (per 1,000,000 Hours Worked)



Injury frequency rate for all AT activities (per 200,000 Hours Worked)





AT EMPLOYEE INJURIES

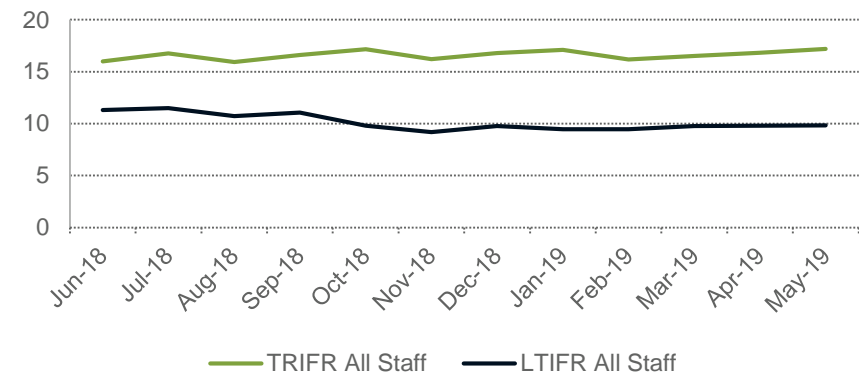
There is no change in the total recordable injury frequency rate (TRIFR) for AT employees

Of the 4 injuries involving AT employees, there was 2 reported lost time injuries for Transport Officers resulting a total of 10 working days time off (7 days and 3 days). Both incidents were due to knee sprains working on moving trains. Staff have been made aware of the impact on joints of walking regularly on moving trains and a review of the pre-screening for recruitment for these roles is being conducted.

The other 2 injuries were:

- A Transport Officer tripped and injured his right ankle on his way to Britomart station.
- A Parking Officer was assaulted (on Federal Street) the offender who is a construction worker is known to have offended previously. The officer was struck on the left side of the face. The officer was treated by doctor and offered EAP support and Police are investigating.

Injury frequency rate for AT staff
(per 1,000,000 Hours Worked)





INJURIES TO OTHER PERSONS (CUSTOMERS & GENERAL PUBLIC)

Reported injuries to customers and the general public due to AT activities is stable

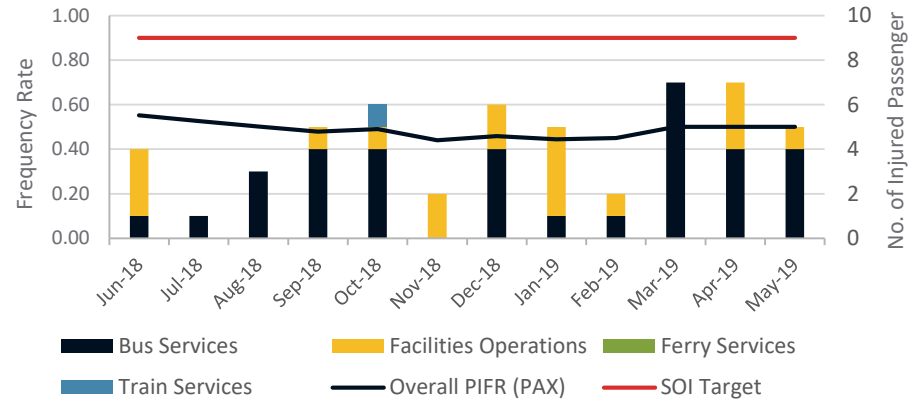
There was one WorkSafe Notifiable event in May.

A wheelchair bound member of the public has unfortunately fell off her wheelchair when the wheels got trapped between the pedestrian ramp and the kerb in Lower Albert Street. Several people went to her aid, including our traffic controller on point at the location. The lady suffered a fractured leg. A risk assessment is being undertaken for the incident and a meeting is being arranged to discuss the report and to follow up procedures for such incidents.

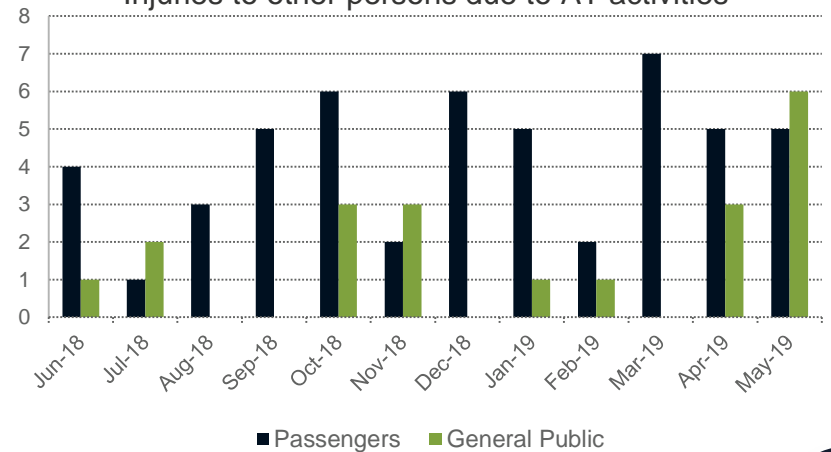
There were eleven reported injury events for AT customers during May. Eight of these are public transport related events.

Where possible, contact has been made to follow up on the welfare of the individuals concerned.

PT Customer injury frequency rate (per 1,000,000 PAX trips YTD)



Injuries to other persons due to AT activities





INJURIES TO OTHER PERSONS (CUSTOMERS & GENERAL PUBLIC)

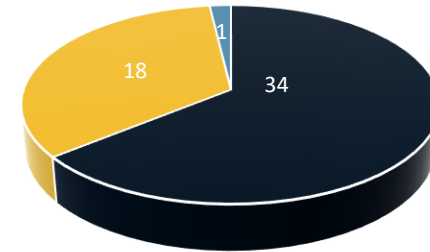
Reported injuries to customers and the general public due to AT activities is stable

The majority of passenger incidents over the last 12 months were slip, trip and fall events.

Incidents on bus transport services were largely due to sudden braking or passengers falling when leaving or entering the vehicle. Other injuries were recorded following customers falling when accessing public transport facilities and passenger medical events.

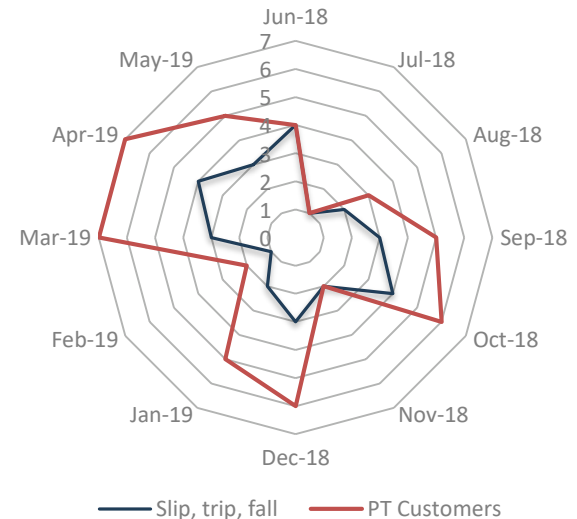
A public awareness campaign is being developed to highlight customer safety when travelling on public transport. There has been an ongoing reminder for safety communication for passengers (e.g. stickers on public transport) and continuous risk conversations with operators, particularly with double decker bus operations.

Public Transport customer injuries last 12 months



- Bus Services
- Facilities Operations
- Ferry Services
- Train Services

Public Transport customer injury timing





MONITORING AND INSPECTION

Health and Safety Monitoring and Inspections (physical works)

Whilst in February we noted a number of projects coming to an end, there are also a few new projects which maintained the consistency in the number of inspections being undertaken. The Project Managers have continued to ensure their respective projects are well maintained.

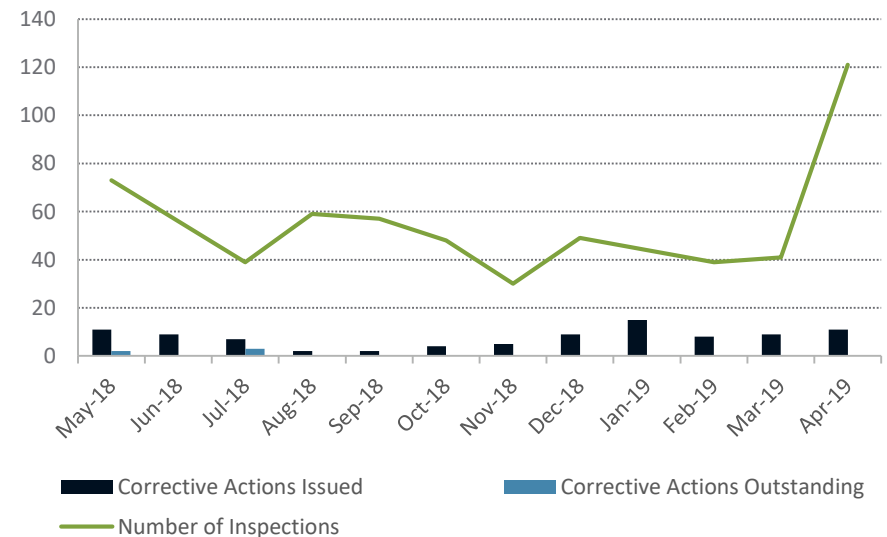
May showed a notable increase in monthly inspections. This is due to more of the Project Teams within Auckland Transport submitting their reports to H&S for capturing which was previously only captured within their teams. This increase in numbers should remain more consistent and accurate moving forward.

There were 11 corrective actions issued during May.

These corrective actions included open excavations where no work was taking place, the use of generic Traffic Management Plans where site specific are more robust, not everyone had signed the daily pre-start documentation, inadequate welfare and lateral safety zones being breached.

All actions have been closed.

H&S inspection and monitoring



NEAR MISS, UNSAFE BEHAVIOUR/ CONDITION REPORTING

Near Miss, Unsafe Behaviour / Condition Reporting

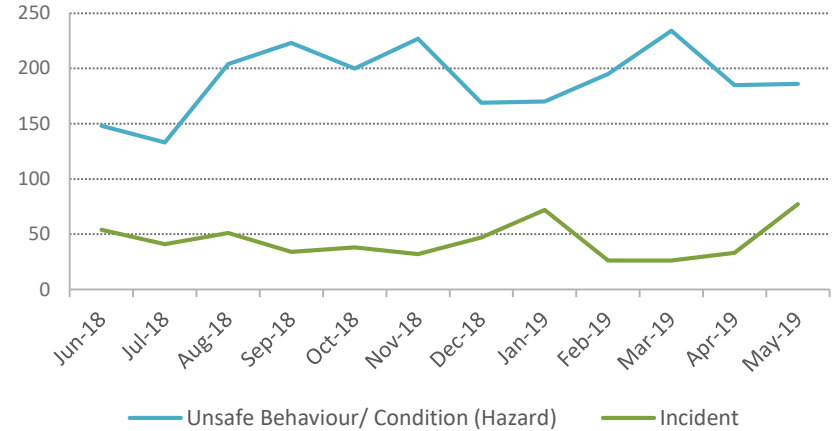
There is a stable number of cases reported over the last 12 months with 292 cases reported for May.

Of the 292 Health and Safety events reported, 74% (215) cases were near miss or unsafe behaviour/condition events.

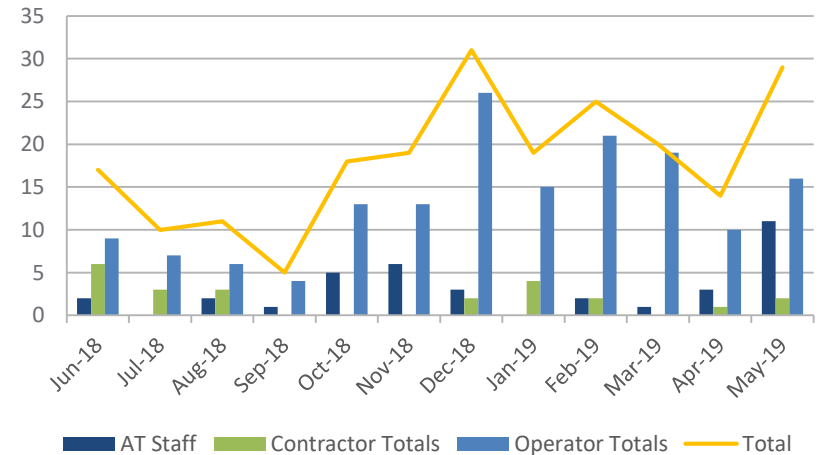
We continue to encourage staff and suppliers to report these lead indicator events as such in our Health and Safety blog on the Intranet, and will focus in particular on contractor engagement with near misses.

The Health & Safety team are proactively encouraging reporting at all levels.

Total reported events last 12 months



Near Miss reporting by activity area



DRUG AND ALCOHOL TESTING

Drug and alcohol testing

Drug and alcohol testing is performed by contractors and operators including tests for 'reasonable cause' and post incident.

Due to a number of challenges for our operators in completing their KPI reporting into the system, the number of drug and alcohol tests performed by our operators has increased.

There were a total of 189 tests completed over the period of May by contractors and operators. Three 'not negative' tests were recorded.

Over the last 12 months to May 2019, 107 pre-employment tests for AT staff were performed with no 'positive' results.

Drug & Alcohol testing across AT contractors and operators

