

HEALTH & SAFETY PERFORMANCE GRAPHS

Board Report

ATTACHMENT 1

March 2019



KEY TRENDS



A continued downward trend in customer injury frequency rates

A stable trend in the lost time injury frequency rate (LTIFR) (all AT employees)



0.4 Customer injury
frequency rate



4 Lost time injuries
in December 2018 (none in January)

SUMMARY OF H&S PERFORMANCE INDICATORS

for February 2018 to January 2019



Total injury frequency rate for all AT activities

There is a slight increase in total recordable injury frequency rates in January due to lack of working hours reported from external operators.



Auckland Transport employee injuries

There is no change in the total recordable injury frequency rate for employees in January



Injuries to other persons

There is an overall downward trend in customer injury frequency rates



Monitoring and inspection

The number inspections reduced in December due to the Christmas break



Hazard & near miss reporting

There has been an increase in the total of hazard and near miss reporting by workers



Drug and alcohol testing

There has been an reduction in the drug and alcohol reporting due to a lack of information reported from external operators.



AT STAFF, OPERATOR AND CONTRACTOR INJURIES FOR AT ACTIVITIES



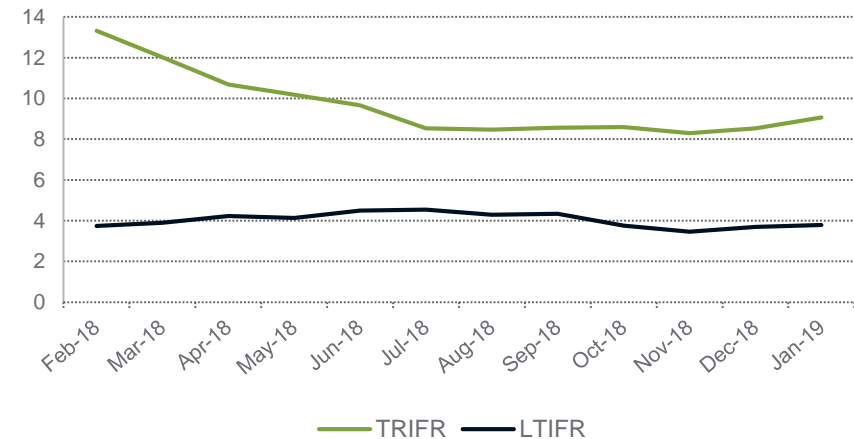
There is a slight increase in the Total Recordable Injury Frequency Rate reported by AT staff, operators and contractors

There were three WorkSafe notifiable Events in December 2018, none for Jan 2019:

- A suspected trespasser was struck, and fatally injured by an AT Metro service on Sunday 9 December in the Rail Corridor near Woodward Road in Mt. Albert.
- Passenger Injured - Fell down Double Decker stairs (also made NZ Herald).
- Speeding car impact with bus on Gowing Drive (fatal to car driver).

Over the two months period, there were 15 reported injury events (9 for AT employees and 6 for Contractors). In addition, there are also 2 reported verbal threat to harm (with weapon on display) for Operators.

Injury frequency rate for all AT activities
(per 1,000,000 Hours Worked)



AT EMPLOYEE INJURIES



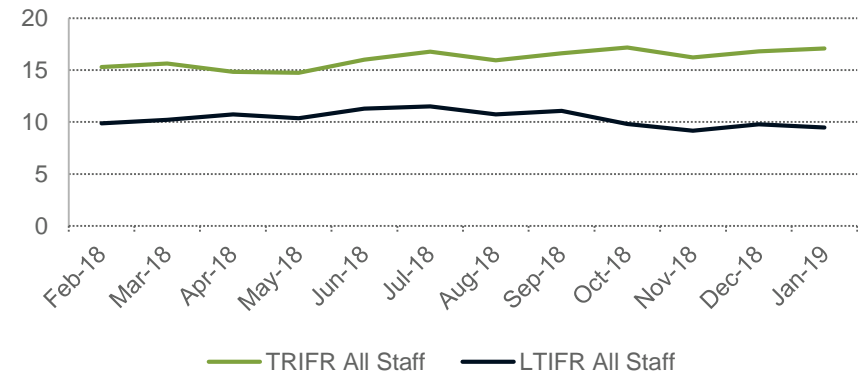
There is no change in the total recordable injury frequency rate (TRIFR) for AT employees

Of the 9 injuries involving AT employees, there were 4 reported lost time injury all related to the Parking Services.

These are:

- Individual stepped back to take a photograph and fence gave way, managed to grab post and prevent a 2m fall, but injured lower back and hip. (3 days off (24 hours)).
- Physical assault on train, two members (Transport Officer) were assaulted and had a total of 14 days off each (224 hours). Support provided and provision of de-escalation training.
- Knee injury whilst working on a train(Transport Officer). (5 days off (40 hours)).

Injury frequency rate for AT staff
(per 1,000,000 Hours Worked)



INJURIES TO OTHER PERSONS (CUSTOMERS & GENERAL PUBLIC)

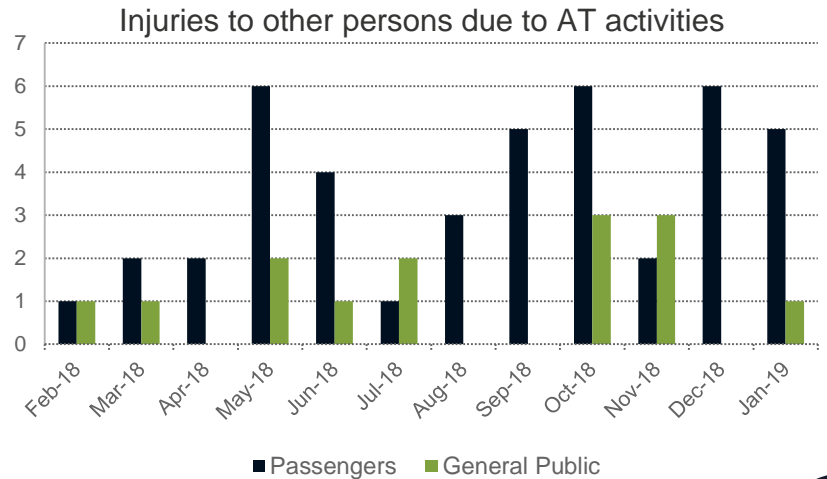
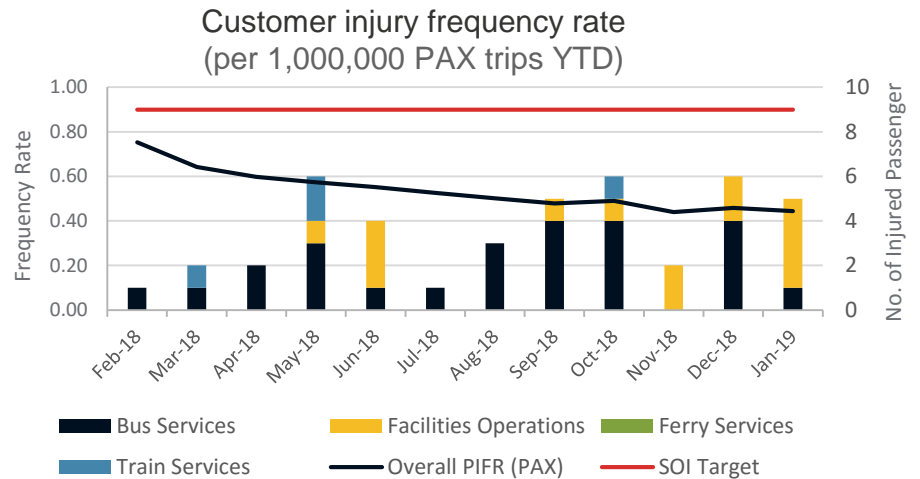


Reported injuries to customers and the general public due to AT activities is continuing to trend down

There were 13 reported injury events for AT customers during the Dec/Jan period. Eleven of these customers were passengers. Another two of these were:

- One visitor as a result of a disorderly conduct in a bus terminal facility (with another member of the public). Police were called.
- A member of the public on mobility scooter ran over a road sign and fell. An ambulance were called.

Seven required medical support, ambulance called remaining six were minor in nature. Where possible contact has been made to ascertain how the individual is. Majority prefer not to provide details.



INJURIES TO OTHER PERSONS (CUSTOMERS & GENERAL PUBLIC)

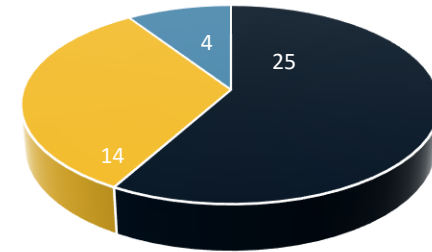


Reported injuries to customers and the general public due to AT activities is continuing to trend down

The majority of passenger incidents over the last 12 months were slip, trip and fall events. Incidents on bus transport services were largely due to sudden braking or passengers falling when leaving or entering the vehicle. Other injuries were mainly recorded following customers falling when accessing public transport facilities.

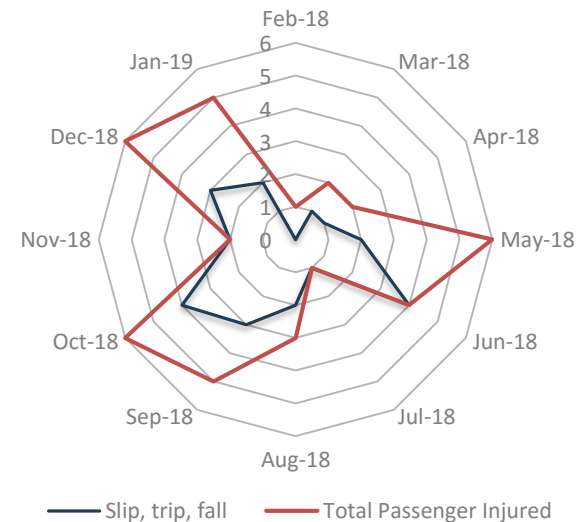
A public awareness campaign is currently being developed to highlight customer safety when travelling on public transport.

Public Transport customer injuries last 12 months



- Bus Services
- Facilities Operations
- Ferry Services
- Train Services

Public Transport customer injury timing



MONITORING AND INSPECTION



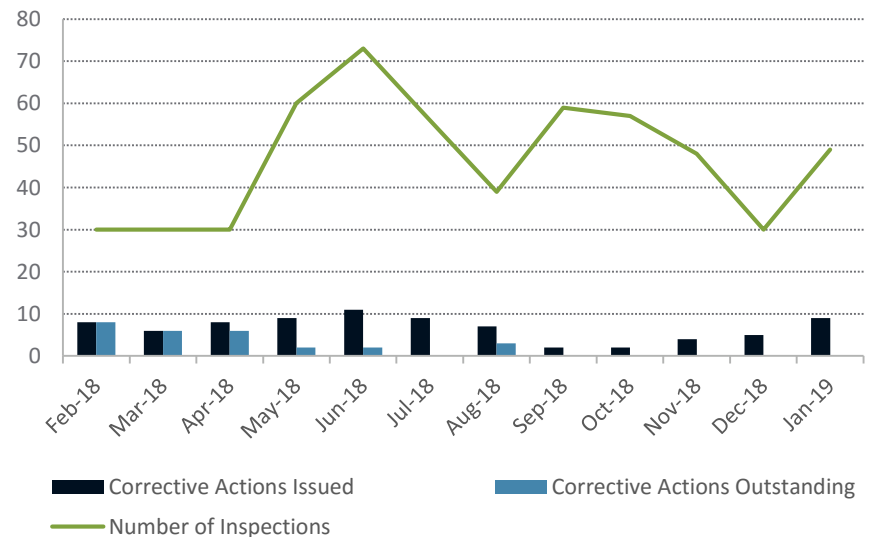
Health and safety monitoring and inspections (physical works)

There was a notable drop in the inspections during the December shutdown period, however, these were back into full swing with a good start to the New Year. The Project Managers have been working hard to ensure the respective site they are visiting are setup and run correctly.

There were 14 corrective actions issued in the December and January 2019 period. Nine corrective actions were minor temporary traffic management issues (incl. inadequate signage) which once highlighted to the responsible senior traffic management supervisor, were resolved immediately. Other correction action plans included updating paperwork to reflect current works; incorporating a safety briefing prior to being allowed to access site; a daily log for trench integrity and an emergency and spill contingency plan.

All actions have been closed.

H&S inspection and monitoring



NEAR MISS, UNSAFE BEHAVIOUR/ CONDITION REPORTING



Near Miss, Unsafe Behaviour/ Condition Reporting

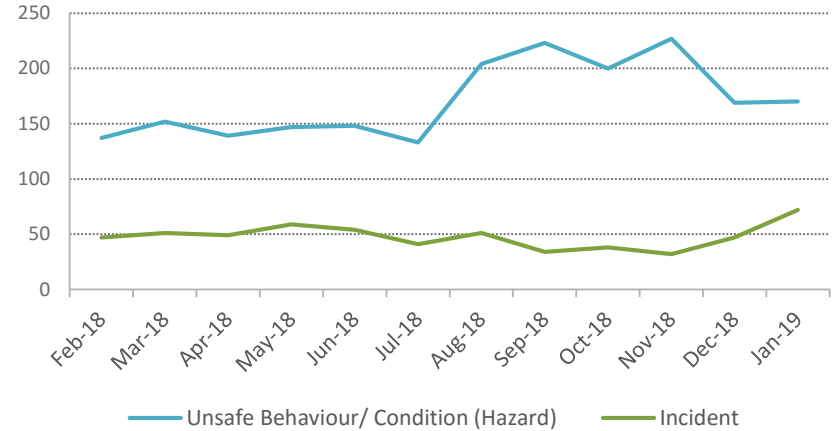
We have a continued increase in total cases reported of 508 over the period of December 2018 and January 2019.

Of the 508 Health and Safety events reported, 389 cases were near miss or unsafe behaviour/condition events.

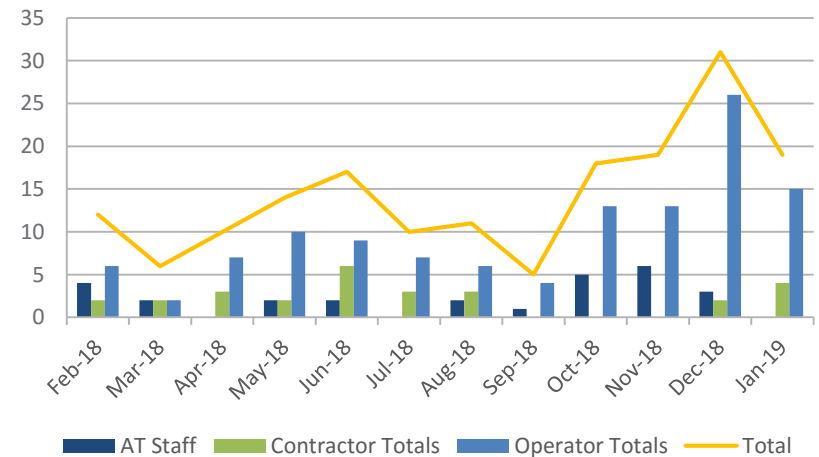
Similar to last year, there is a notable drop in reporting of lead events over the festive period.

We continue to encourage staff and suppliers to report these lead indicator events, and will focus in particular on contractor engagement on near misses.

Total reported events last 12 months



Near Miss reporting by activity area



NEAR MISS, UNSAFE BEHAVIOUR/ CONDITION REPORTING



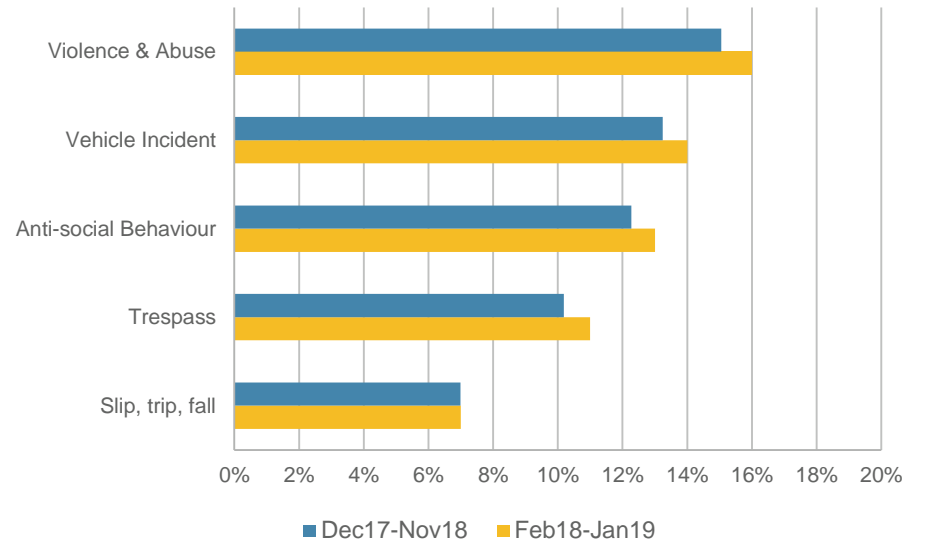
Near Miss, Unsafe Behaviour/ Condition Reporting

The graph shows the top 5 categories of lead event observations in the last 12 months which include violence & abuse and anti-social behaviour.

The number of observation in total has increased over the prior year, and the same top 5 event categories tracking remains consistent compared to the previous report.

While the top 5 event categories has remained the same, there has been a slight increase in the number of cases when compared to the prior 12 months – possibly due to better reporting.

Top 5 Near Miss and Unsafe Behaviour/ Condition Events
Feb18 – Jan19



DRUG AND ALCOHOL TESTING



Drug and alcohol testing

Drug and alcohol testing is performed by contractors and operators including tests for reasonable cause and post incident.

Due to a number of challenges for our operators to complete their KPI reporting into the system, the number of drug and alcohol tests performed by our operators has dropped for this report.

There were a total of 210 tests completed over the period of December and January 2018 by contractors and operators. Two 'not negative' tests were recorded in December.

Over the last 12 months to January 2019, 127 pre-employment tests for AT staff were performed with no positive results.

Drug & Alcohol testing across AT contractors and operators

