

# Health and Safety Performance

## Recommendation

That the report is received.



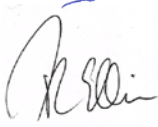
## Executive summary

The report covers trends in key health and safety referencing key indicators across Auckland Transport, for the 12 months ending 31 October 2018. The trends for all indicators are generally stable or improving. The Total Injury Frequency Rates for all AT activities and for Auckland Transport employees continued the stable trend from prior months.

## Attachment

Attachment Number	Description
1	Health and Safety Performance Graphs

## Document ownership

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Recommended by	Rodger Murphy <b>Executive General Manager Risk &amp; Assurance</b>	
Approved for submission	Shane Ellison <b>Chief Executive</b>	

# HEALTH & SAFETY PERFORMANCE GRAPHS

Board Report

December 2018



## KEY TRENDS



A continued downward trend in customer injury frequency rates



**0.4 Customer injury**  
frequency rate

A stable trend in the lost time injury frequency rate (LTIFR) (all AT employees)



**1 Lost time injury**  
in October

# SUMMARY OF H&S PERFORMANCE INDICATORS

for 12 months through to 31 October 2018



## Total injury frequency rate for all AT activities

There is no change in total recordable injury frequency rates in October



## Auckland Transport employee injuries

There is no change in the total recordable injury frequency rate for employees in October



## Injuries to other persons

There is an overall downward trend in customer injury frequency rates



## Monitoring and inspection

There is downward trend in the number of corrective actions issued per inspection activity



## Hazard & near miss reporting

There has been an increase in the total of hazard and near miss reporting by workers



## Drug and alcohol testing

There has been an emerging stable trend in October



# AT STAFF, OPERATOR AND CONTRACTOR INJURIES FOR AT ACTIVITIES



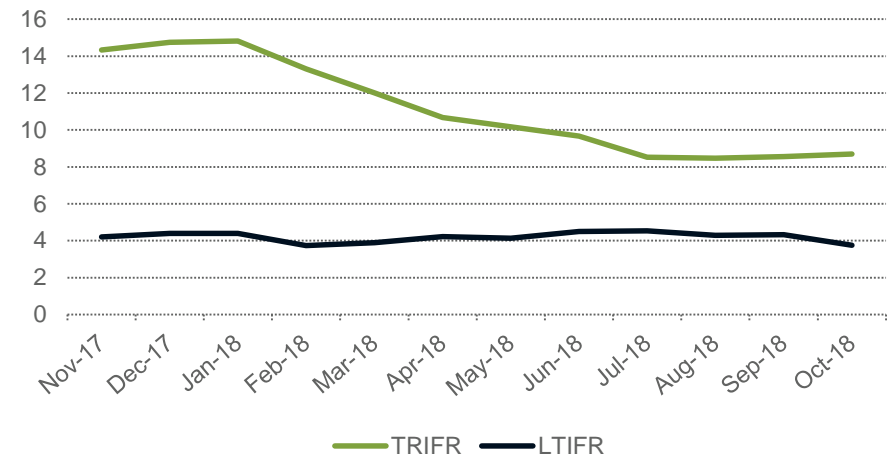
## There is a no change in the Total Recordable Injury Frequency Rate reported by AT staff, operators and contractors

There were 6 reported injury events for Contractors and Operators in October 2018. Four of the events involved assault on staff working in the AT Metro and Infrastructure environments. The other events were a minor knee strain and silica dust in a contractor's eye. The worker was wearing the appropriate goggles and face mask, and the eye was flushed immediately with no damage occurring.

There was one significant event when a bus lost control while departing a bus stop. It traversed a pedestrian crossing and came to rest in a shop front on the opposite side of the road. A family of four on the pedestrian crossing at the time were all injured and admitted to hospital. Three of the family were subsequently discharged, but a child remained in hospital for treatment of a head injury.

The incident was reported to WorkSafe and is subject to a Police investigation. The results of the investigation will be followed up with the Police and the operator.

Injury frequency rate for all AT activities  
(per 1,000,000 Hours Worked)



# AT EMPLOYEE INJURIES



**There is no change in the total recordable injury frequency rate (TRIFR) for AT employees**

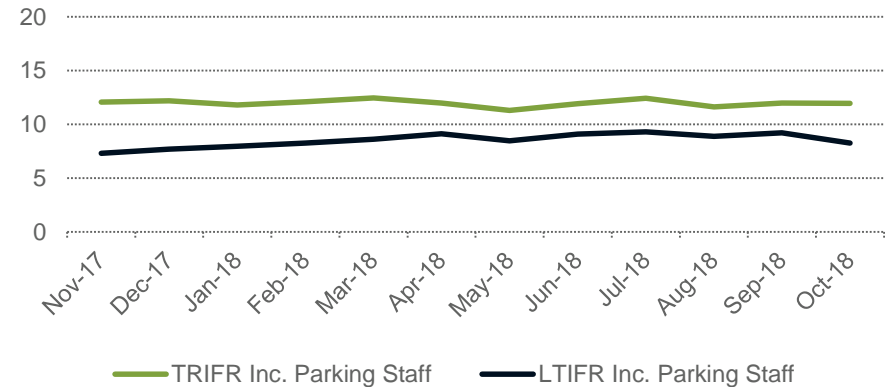
There were 7 reported injury events for AT employees in October 2018.

A staff member received whip-lash type injuries after being shunted from behind while driving an AT vehicle. The employee is being supported through the return to work process.

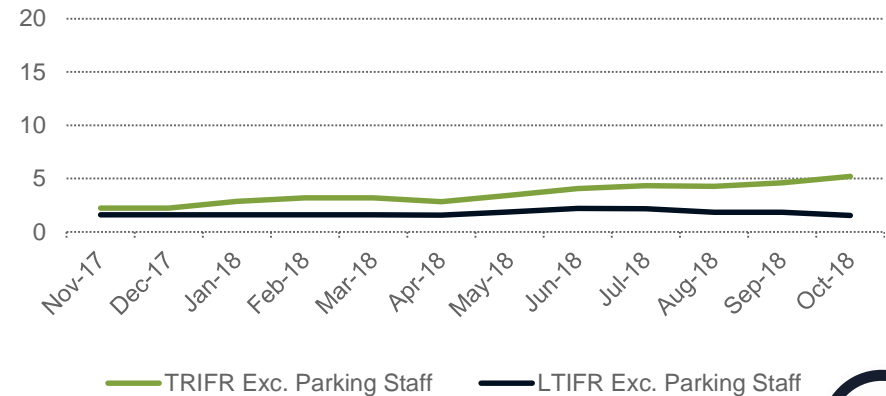
A skipper with the Harbourmaster’s Office suffered a lumbar strain when reaching over the side of a vessel. A parking officer suffered a rolled ankle while being chased by an aggressive driver, and another parking officer cut his hand. The remaining incidents related to slip, trip and fall events.

All of the above incidents resulted in minor injuries only. One of the slip, trip and fall events in parking compliance resulted in two days lost time to rest an ankle strain.

Injury frequency rate for AT staff  
(per 1,000,000 Hours Worked)



Injury frequency rate AT Staff (excluding Parking)  
(per 1,000,000 Hours Worked)



# INJURIES TO OTHER PERSONS (CUSTOMERS & GENERAL PUBLIC)

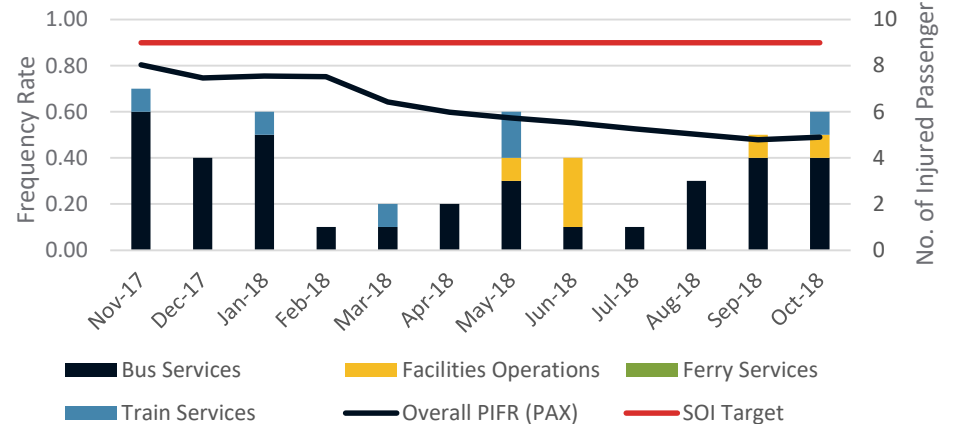


Reported injuries to customers and the general public due to AT activities is continuing to trend down

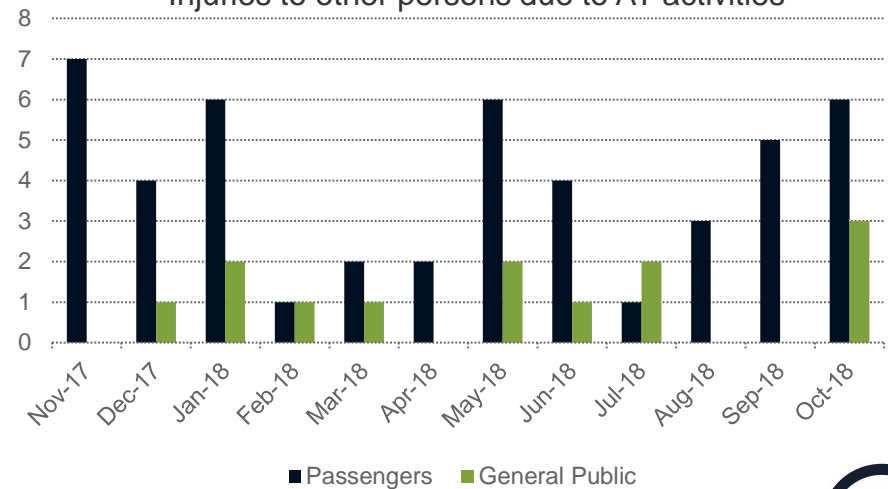
There were 6 reported minor injuries to passengers on public transport. These were caused by slip, trip and falls, falling against a bus door and one passenger who slipped from their seat.

There were 3 other injuries to non-passengers. A person received non-serious injuries as the result of being struck by a train. This appeared to be a deliberate act by the person who was later taken into Police custody. One pedestrian slipped on a traffic management ramp.

Customer injury frequency rate (per 1,000,000 PAX trips YTD)



Injuries to other persons due to AT activities



# INJURIES TO OTHER PERSONS (CUSTOMERS & GENERAL PUBLIC)

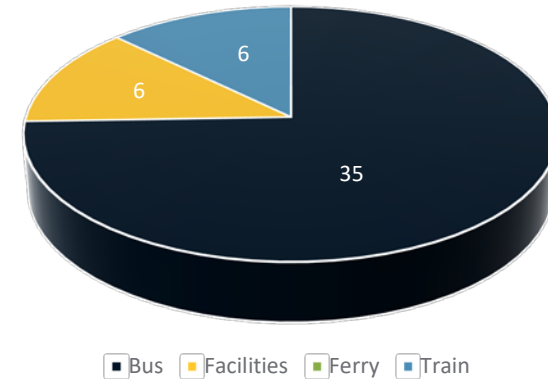


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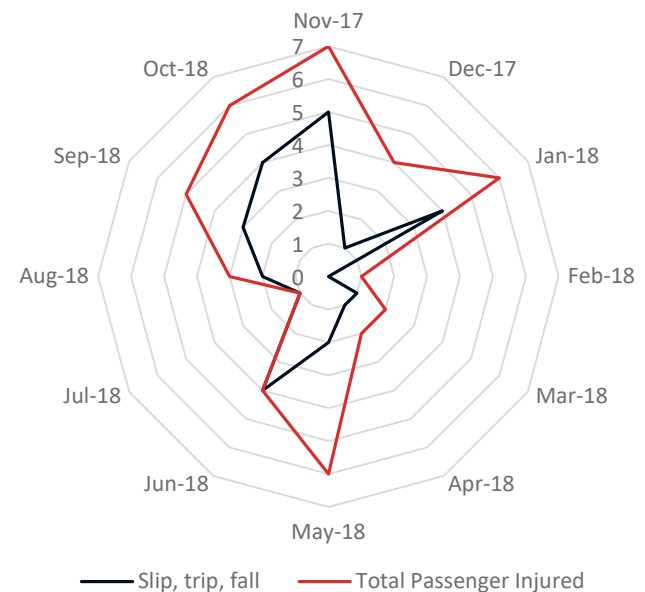
The majority of passenger incidents over the last 12 months were slip, trip and fall events. These were due to sudden braking or passengers falling when leaving or entering the vehicle.

A public awareness campaign is currently being developed to highlight customer safety when travelling on public transport.

Public Transport customer injuries last 12 months



Public Transport customer injury timing





# MONITORING AND INSPECTION

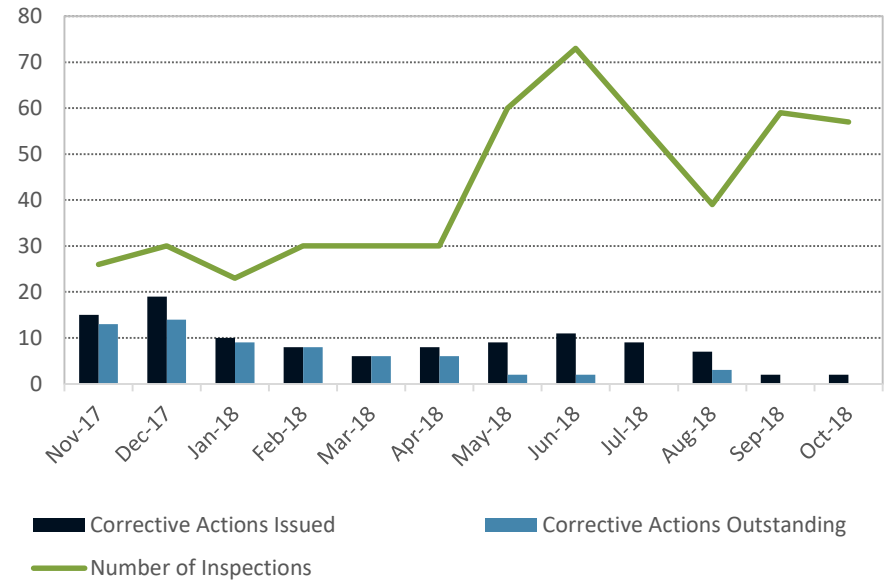


## Health and safety monitoring and inspections (physical works)

Project Managers continue to engage directly with contractors across physical programs of work.

There were two corrective actions issued by Project Managers following observations of site management falling below the minimum standards required by Auckland Transport. Both observations detailed poor control of workers and plant. One incident resulted in the contractor issuing a warning letter to the worker involved for breach of use of personal protective equipment PPE.

H&S inspection and monitoring



# NEAR MISS, UNSAFE BEHAVIOUR/ CONDITION REPORTING

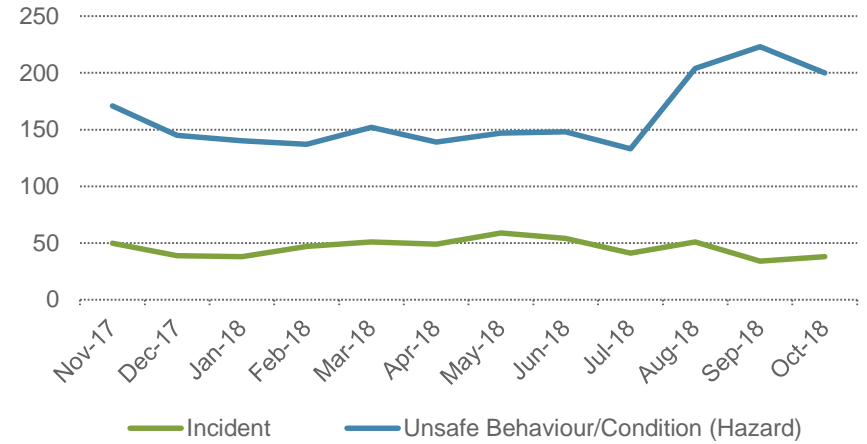


## Near Miss, Unsafe Behaviour/ Condition Reporting

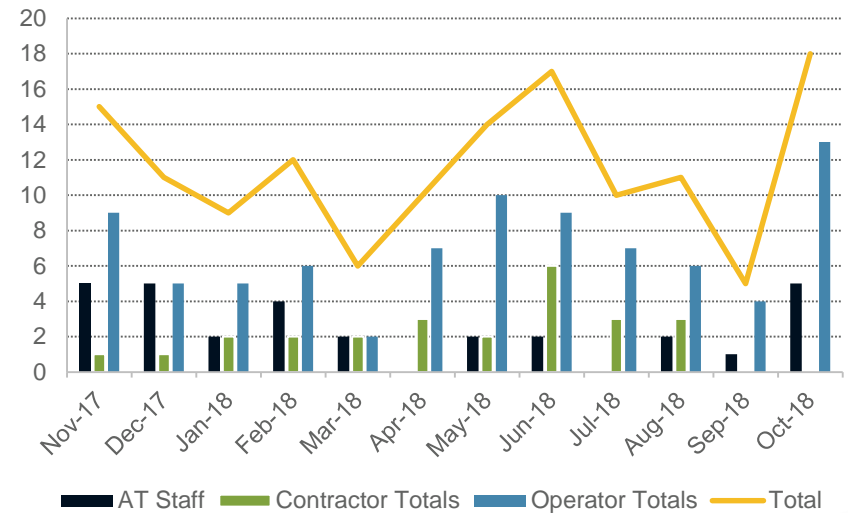
Of the 256 H&S events reported in October, 218 were near miss and unsafe behaviour/condition events.

October saw a continued increase in reporting of total near miss and unsafe/hazard events. We continue to encourage staff and suppliers to report these lead indicator events, and will focus in particular on contractor engagement on near misses.

Total reported events last 12 months



Near Miss reporting by activity area



# DRUG AND ALCOHOL TESTING



## Drug and alcohol testing

Drug and alcohol testing is performed by contractors and operators including tests for reasonable cause and post incident.

The number of drug and alcohol tests by our contractors and operators has been relatively consistent for the past four months.

There were 230 tests completed in October by contractors and operators.  
One positive test was recorded.

Over the last 12 months to October 2018, 114 pre-employment tests for AT staff were performed with no positive results.

Drug & Alcohol testing across AT contractors and operators

