

AMETI Eastern Busway

Draft Pre-Construction Communication and Consultation Plan October 2018

EB1 Panmure to Pakuranga



Let's get East Auckland Moving

1. Introduction

1.1 Pre- Construction Communication and Consultation Plan Overview


Auckland Manukau Eastern Transport Initiative (AMETI) is the collective name given to a group of transport projects for the eastern suburbs of Auckland. AMETI is designed to provide an integrated multi-modal transport system that supports population and economic growth in East Auckland. It does this by providing improved alternative modes of transport beyond reliance on private vehicles, thereby helping to manage the effects of congestion on roads.

AMETI Stage 2A ('the Project') comprises the construction, operation and maintenance of a multi modal transport corridor providing for better connections and accessibility between (and within) Panmure and Pakuranga town centres for all transport users. The Project is being undertaken by Auckland Transport (AT) as the Requiring Authority (RA) and continues on from the newly constructed Panmure bus/rail interchange and Te Horeta Road (Stage 1).

The Project includes the reconfiguration of the Panmure Roundabout to a signalised intersection, provision of a new 2.4-kilometre-long dedicated urban busway (referred to as AMETI Eastern Busway 1 (EB 1)) from this intersection along Lagoon Drive, across the Tamaki River via a new busway specific bridge on a parallel alignment with the existing Panmure road Bridge, and along Pakuranga Road to the intersection with Ti Rakau Drive. The Project will also provide for shared and dedicated cycle and footpaths along its entire length and includes ancillary activities to mitigate adverse effects (including effects on cultural values) associated with the Project. The Project footprint is shown in Figure 1.1 below.



Figure 1.1 – Project Footprint



This Pre-Construction Communication and Consultation Plan (PCCP) has been prepared by AT in advance of the appointment of a construction contractor (contractor) for the Project works and provides the framework for communication and consultation with the community, stakeholders, affected parties and affected in proximity parties¹ prior to the commencement of construction of AMETI Stage 2A. The PCCP is one of a series of management plans that will detail the specific environmental management controls for particular aspects of the Project.

1.2 Purpose of the Pre-Construction Communication and Consultation Plan

The Panmure and Pakuranga area, in which the Project is being undertaken, is a busy, built up urban area. Land uses adjacent to the Project works include commercial, low density residential housing (mainly made up of single detached dwellings and units), community facilities and Pakuranga Plaza – a large shopping mall.

The objective of this PCCP is to set out a framework to ensure appropriate communication and consultation is undertaken with the community, stakeholders, affected parties and affected in proximity parties prior to construction of the Project. The PCCP is required in accordance with Conditions 6-9 of the Auckland Manukau Eastern Transport Initiative (AMETI) Stage 2A Designation².

The purpose of the PCCP is to describe the processes and protocols relating to how AT will:

- Inform the community of project progress and the likely commencement of the construction works and construction programme.
- Engage with the community in order to foster good relationships and to provide opportunities for learning about the Project.
- Obtain and specify a reasonable timeframe (being not less than 10 working days), for seeking feedback and inputs from stakeholders, directly affected and affected in proximity parties regarding the likely construction programme of work and development of the Construction Environmental Management Plan (CEMP).
- Respond to queries and complaints including but not limited to:
 - Who is responsible for responding to feedback and inputs;
 - How responses will be provided; and
 - The timeframes within which responses will be provided.
- Assist community, recreational and education facilities to communicate with and inform their customers of construction progress.

The PCCP has been prepared in consultation with stakeholders, directly affected parties and affected in proximity parties and will be implemented, complied with and publicly available from the date on which it is submitted to Auckland Council ('the Council') until the date by which the Communication and Consultation Plan (CCP) for the construction phase of the Project is submitted to the Council for certification.

¹ Owners and occupiers who are not directly affected but may experience an adverse effect as a result of their physical distance to the designation and works and includes, but is not limited to, neighbours and adjacent property owners.

² Conditions as attached to Auckland Transport's Confirmation Notice of 20 March 2018 on Notice of Requirement for AMETI Stage 2A

9	<p>As a minimum the PCCP must include:</p> <ul style="list-style-type: none"> a. A communications framework that details the Requiring Authority's communication strategies, the accountabilities, frequency of communications and consultation, the range of communication and consultation tools to be used (including any modern and relevant communication methods, newsletters or similar, advertising, etc) and any other relevant communication matters; b. The communications proposed for updating stakeholders including affected parties on construction timeframes; c. Updates to stakeholders including affected parties, on construction timeframes at least every two months prior to construction; d. Details of the Communication and Consultation Manager for the pre-construction period including their contact details (phone, email and postal address); e. The methods for identifying, communicating and consulting with stakeholders, directly affected parties and affected in proximity parties and other interested parties. Such methods should include, but not be limited to: <ul style="list-style-type: none"> I. Newsletters; II. Newspaper advertising; III. Notification and targeted consultation with stakeholders, affected parties and affected in proximity parties; and IV. Use of the project website for public information. f. How communication and consultation activities will be recorded; g. Methods for recording reasonably foreseeable future planned network utility works so that these can be considered and incorporated, where appropriate, into the AMETI Stage 2A works; h. Details of consultation undertaken prior to commencement of construction of AMETI Stage 2A including details of any feedback received from those consulted. Where feedback is received through the PCCP consultation process, the PCCP must include details of: <ul style="list-style-type: none"> I. How feedback has been incorporated into this and/or other management plans; and II. Where feedback has not been incorporated, the reasons why. 	<p>4, 5, 6, 7</p> <p>6, 7</p> <p>Appendix C</p> <p>6, 7</p> <p>7</p> <p>7</p> <p>2</p>
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1.4 PCCP Review and Updates

This PCCP is a live document that will be reviewed, updated and made publicly available during the pre-construction period of the Project to reflect material changes associated with communication in advance of construction works, construction timeframes or due to feedback being received from the community, stakeholders, directly affected parties and affected in proximity parties prior to the commencement of construction.

As previously noted, the PCCP will be superseded by the CCP for the Project after a contractor has been appointed.

2. Communication Context

2.1 Community of Interest

AT will undertake consultation and communication on the basis that we wish to take our stakeholders with us on the Project journey. Our communications strategy is to actively engage with and inform the 'Community of Interest' and when necessary the wider community.

Appendix A of this PCCP lists those parties that form the 'Community of Interest' for the purpose of this PCCP and with whom consultation will be undertaken. The parties listed in Appendix A include affected parties and affected parties in proximity parties. These parties will be the key audience for communications over the course of the Project. However, it is noted that ongoing community engagement will be undertaken during the course of the Project and will include communication with other parties in areas beyond the 'Community of Interest'. The nature of construction activities and associated effects will determine the extent of wider community engagement to be undertaken once physical works have commenced.

2.2 Consultation and Communication Approach

We are committed to delivering the Project as fast as possible with as little disruption as possible to businesses, commuters and the community and will work with them to achieve this.

Consultation will continue to occur with key stakeholders, and those who are impacted as a result of their proximity to the proposed works.

Engagement with other stakeholders and the public will be about communication, providing them with information on the Project and responding to their inquiries and concerns.

The feedback from consultation will influence the management of project effects to better address the issues.

AT established an AMETI communication and consultation (engagement) strategy in 2011 with a range of objectives and principles. These include:

- A proactive approach – AT will approach stakeholders with information rather than sit back and wait for people to come to it with inquiries; key stakeholders and affected parties have a right to express their views and concerns about a project that has the potential to affect them.
- Effective communication channels – AT will maintain constructive links with key stakeholders and partners by communicating on a regular basis; continual networking and presence in business and other relevant communities; and seeking opportunities for dialogue and information sharing.
- Openness about issues – Information should demonstrate that AT is being upfront and transparent about what is proposed and provide as much certainty as possible while acknowledging that Project detail is not finalised.
- Responsiveness – Responses will use best practice by being timely, full, helpful, frank and detailed; key stakeholders and affected parties have a right to expect that their views and concerns will be considered in project decisions. They should demonstrate that AT is listening, even if agreement cannot be reached.

The objectives have four areas of focus:

- Inform stakeholders about the Project

- Engage constructively with key stakeholders/target audiences, providing consistent information across the Project.
- Maintain and enhance existing relationships for ongoing constructive engagement.
- Explain the process and timing
 - Ensure key target audiences and stakeholders have an accurate understanding of the project and its implications.
 - Explain how the planning processes work and how people can input into them.
- Educate people about AMETI
 - Discuss how the project fits into strategic city planning and the regional development of transport infrastructure.
 - Minimise uncertainty and dispel misinformation.
- Enhance AT's reputation
 - Ensure that AT is open and responsive to stakeholder feedback.
 - Manage communication risks that may impact the Project and AT's reputation.

AT has adopted these objectives and has developed this PCCP accordingly. Once appointed, the contractor will deliver the Project in accordance with these objectives.

2.3 Existing Communication and Consultation

An extensive process of engagement and consultation has been undertaken with regard to the Project by AT since October 2010.

The designation identifies a range of stakeholders in relation to the Project and requires the identification of directly affected and affected in proximity parties for the Project. A full list of Project stakeholders is provided in Appendix A.

We remain committed to understanding our stakeholders and the community we are working within, their expectations and communication needs.

AT and the Principal Technical Advisors for the contractor will continue to undertake engagement and consultation with a range of stakeholders, during the preparation of the CEMP and Management Plans in order to understand construction sensitivities (such as construction noise and vibration), specific access requirements and other potential disruption issues and to identify mitigation or management measures to be implemented to address specific concerns raised.

The following Management Plans are required in accordance with the designation and resource consent conditions:

- CEMP;
- Communications and Consultation;
- Traffic Management Plan;
- Construction Noise and Vibration;
- Site Specific Construction Noise Management Plan;
- Site Specific Construction Vibration Management Plan;
- Site Management Plan;
- Historic Heritage Management Plan;
- Conservation Plans;
- Urban Design and Landscape Plans;
- Lizard Management Plan;
- Tree Protection and Management Plan;

- Coastal Works Management Plan;
- Erosion and Sediment Control Plan;
- Contaminated Soils Management Plan;
- Investigation Works Plan;
- Remedial Action Plan; and
- Stormwater Operation and Maintenance Plan.

These plans will describe how the contractor will, where possible, avoid, remedy or mitigate adverse environmental, social and economic effects associated with the construction of the Project.

The CCP will record details of the consultation taken prior to the commencement of construction of the Project including details of any feedback received and incorporated through the process.

Engagement with other stakeholders and the public will be about communication, providing them with information on the Project and responding to their inquiries and concerns.

Face to face interaction and easy availability of information will ensure all affected parties and affected in proximity parties are aware of the Project scope and effects. They must feel confident in the ability of AT and the contractor to deliver the Project with the least possible impact on them.

The consultation feedback will influence the management of Project effects to better address the issues.

3. PCCP Principles and Objectives

3.1 Main Considerations

There are a number of key construction related activities that will need to be carefully managed throughout the life of the Project. The main objective of this PCCP is to clearly show how AT will communicate with stakeholders and the community regarding these activities and their associated effects prior to construction.

The management of potential effects resulting from construction activities will be addressed in the CEMP and the associated suite of management plans prepared for the Project.

3.2 Principles of Engagement

Our principles of engagement are to:

- Commit to understanding and addressing the communication needs and expectations of all stakeholders, including affected parties and affected in proximity parties;
- Present one face to the public and to all stakeholders for the Project; and
- Appoint a Communication and Consultation Manager (Project Ambassador) to be the one point of contact for feedback, queries and complaints with a coordinated response in accordance with AT agreed procedural guidelines.

3.3 Communication Objectives

The main objective of this PCCP is to set out a framework to ensure appropriate communication and consultation is undertaken with the community, stakeholders, affected parties and affected in proximity parties prior to the commencement of construction of AMETI Stage 2A.

This PCCP explains how AT will:

- Educate, inform and positively engage with affected stakeholders about enabling work progress, future construction activities and any constraints and timelines that may affect them in order to mitigate or minimise disruptions;
- Implement and maintain an “early warning/no surprises” approach. Minimise inconvenience to key stakeholders and the community by providing timely and regular information regarding any scheduled disruptions to traffic, public transport services, access to property or any other pre-construction impacts resulting from enabling works;
- Provide a consistent ‘one face’ approach for the Project;
- Form and maintain strong relationships with key stakeholders; and
- Obtain, manage and respond to feedback, queries and complaints.

3.4 Key Project Messages

The key messages reflect the project objectives and form the basis for the Project’s overall strategy for informing and getting feedback from those impacted. While these will remain constant throughout the Project duration and beyond, they will at times be supported by other messages that reflect construction activity and/or other influencing factors.

The hierarchy of the key messages will be defined by the audience (i.e. local, regional, national) and its relationship to the project.

The contractor will support the key messages which form the basis for AT's overall AMETI Communications Strategy.

3.5 Expected Outcomes

The following is a summary of expected outcomes as a result of an effective PCCP:

- Strong relationships with key stakeholders;
- Positive interaction with directly affected and affected in proximity parties;
- Robust information received to inform the CEMP and other management plans;
- Informed community;
- Informed public transport and road users;
- Information is provided early on, prior to key project milestones;
- Informative and useful online presence;
- Positive media coverage; and
- Reduced misinformation.

3.6 Management of Issues and Risk

Once on board the contractor will align with AT's guiding principles for the management of issues and risks as follows:

- **Prevention** – We will anticipate potential community impacts and manage risk at the source through effective process design, and through clear and open communication between the various participants and the community.
- **Planning** – We will conduct detailed planning for known issues, such as noise, property access, traffic and commuter disruptions, which have specific impacts on particular stakeholders or sectors of the community.
- **Proactive behaviours** – Our 'early warning/ no surprises' approach to community relations is predicted on being proactive and engaging early and actively with those who may be affected by our works. This will assist the AMETI Project Team to prevent potential risks from becoming issues and also enable community feedback to inform planning and prevention strategies.
- **Active listening** – We will listen to the community to understand specific issues and concerns and work with stakeholders, affected parties and community members to develop practical and targeted mitigation measures that will address those issues.

4. Accountabilities

4.1 Strategy Overview

The contractor and AT will work together in the following ways:

- Pre-appointment of a contractor, all communications with local communities and stakeholders will be the responsibility of AT.
- During construction, all communications with local communities and stakeholders will be the responsibility of the contractor, in collaboration with AT.
- AT will be responsible for communicating with the wider Auckland population and key political and cultural stakeholder groups, including but not limited to business associations, residents groups and mana whenua.
- The contractor will provide regular information and updates to AT on Project progress.
- All the contract personnel will be advocates for the Project and receive ongoing public relations, issues, crisis and media training for the construction phase.
- The Project will be closely monitored to ensure stakeholder satisfaction.

The contractor's nominated Project Ambassador and Project Director will meet with the AT AMETI Communications Team regularly during the Project. Minutes from these meetings will be recorded in the project communications database.

The key objectives of the meetings are to:

- Address any contentious issues that may affect the reputation of AT and the contractor;
- Assist in facilitating a two-way flow of information between the Project and stakeholder so that construction impacts and the safety of people can be optimally managed; and
- Monitor stakeholder satisfaction.

4.2 Key Responsibilities

The key responsibilities for each role involved in communications for this Project are set out in the tables below.

Table 4.1: Key Responsibilities - AT AMETI EB1 Project Team

AT AMETI EB1 Project Team		
Role	Name	Responsibilities
AT AMETI EB1 Project Director	Stephen Burris	<ul style="list-style-type: none">• Providing strategic direction to all work streams to provide an integrated approach to the delivery of the Project.• Overseeing project planning, acquisition, design, constructability, procurement, stakeholder engagement, communications, programme and financial control.• Identifying and managing project risks and issues.• Regular reporting to the AT board, AT Senior Management and Project Control Group (PCG).

		<ul style="list-style-type: none"> • Liaising with Auckland Council and other key stakeholders.
AT Construction Manager	Yet to be identified	<ul style="list-style-type: none"> • Performance oversight of construction.
AT AMETI Communications and Engagement Manager	Matt Poland	<ul style="list-style-type: none"> • Main point of contact for anyone affected by or interested in the Project until the commencement of the construction phase of the Project and establishment of a 24-hour contact service. • Informing the affected parties of Project progress and likely commencement of construction works and programme. • Managing AT AMETI Communications and Stakeholders. • Approving all designs with regard to communication materials and signage for the Project.
AT AMETI Communications Consultation Coordinator	Irene Vano	<ul style="list-style-type: none"> • Supporting the AT AMETI Communications and Engagement Manager.
AMETI TDM Engagement Coordinator	Yvette Nichols	<ul style="list-style-type: none"> • Supporting the AT AMETI Communications and Engagement Manager. • Engaging with schools and businesses to develop travel plans and communicate the TDM initiative with stakeholders and the community.
Construction Project Ambassador(s)	Greg Horne Additional personnel to be appointed	<ul style="list-style-type: none"> • Supporting the AT AMETI Communications and Engagement Manager. • Providing support through mail drops and face to face communications with affected parties. • Managing the stakeholder issues register.
AT Principal Planner	Nicola Bishop	<ul style="list-style-type: none"> • Main point of contact for implementation of, and compliance with, AMETI Stage 2A designation and resource consent conditions. • Oversight for any additional consent requirements. • Main point of contact with Auckland Council and Heritage New Zealand Pouhere Taonga.
AT Health and Safety Manager	Patrick Morris	<ul style="list-style-type: none"> • Health and Safety regime for the Project. • Being informed of all incidents, according to severity and time scales as outlined in the Health and Safety Plan for the contractor.

AT AMETI Engineer to Contract	Roly Frost	<ul style="list-style-type: none"> Contract management under NZS 3910 i.e. provide Engineer's instruction to the Contractor.
AT AMETI Engineer's Representative	Lucas Nikkel	<ul style="list-style-type: none"> Performance oversight of construction. Contract management under NZS 3910 i.e. provide Engineer's instruction to the Contractor.
AT Civil and Environmental Project Manager	Yet to be identified	<ul style="list-style-type: none"> Contract management under NZS 3910 i.e. provide Engineer's instruction to the Contractor. Coordinate different AT work streams to provide quality and timely client inputs and decisions.
AT AMETI Utilities Project Manager	Yet to be identified	<ul style="list-style-type: none"> Main point of contact for all network utility matters relating to the Project and interface with Network Utility Operators.
AT AMETI Traffic Manager	Yet to be identified	<ul style="list-style-type: none"> Liaison with AT Traffic Operations and Contractor's Traffic Manager.

Table 4.2: Key Responsibilities – the Contractor

The Contractor Project Team		
Role	Name	Responsibilities
Contractor Project Director	To be identified on appointment of contractor	<ul style="list-style-type: none"> • Contractor construction delivery. • Building relationships through engaging and communicating with key stakeholders. • Building trust in the team’s capabilities by personally leading the process and providing expertise in specialist areas. • Alerting the Project Ambassador to stakeholder groups, individuals or issues that need attention. • Providing technical information, construction progress/Project milestone information to AT for briefings and the AMETI Hui’s (kaitiaki forum). • Leading the response to issues management and crisis management. • Ensuring that subcontractors adhere to the contractor Project communication protocols and procedures.
Contractor Project Ambassador	To be identified on appointment of contractor	<ul style="list-style-type: none"> • Main point of contact for anyone affected by or interested in the Project during the construction phase. • Establishment of a 24-hour contact service. • Immediately reporting high risk issues to the AT Communications team. See ‘Reporting high risk issues’ below. • Reporting weekly to AT on all key community relations and stakeholder management issues. See ‘Weekly reporting’ below. • Working with AT to assist in communicating with all stakeholders, affected parties, affected proximity parties, community and education facilities, and the community. • Informing the community of Project progress and likely commencement of construction works and programme. • Working with the Contractor Project Director to manage and track stakeholder relations and risks. • Providing communications collateral and strategic advice to the Project Director on critical stakeholder engagement, communications and relationship building. • Coordinating with key communications contacts at lead organisations associated with the Project, including AT. • Assisting in delivering communication activities to stakeholders as required. • Assisting the AT AMETI Communications team with media enquiries. • Managing stakeholder enquiries and complaints.



Name	Responsibilities
Contractor Communications Team	<ul style="list-style-type: none">• Briefing the subcontractors at mandatory site inductions. This includes the standards and requirements for community relations and protocols to follow when approached by a member of the public or the media.• Ensuring that subcontractors follow project protocols on a day-to-day basis and that they behave appropriately in and around the site parameters.
Contractor Support Staff	<ul style="list-style-type: none">• A dedicated contact person who will be responsible 24/7 for any public enquiries relating to the Project.
Contractor Subcontractors	<ul style="list-style-type: none">• Directing all public and media enquiries to the contractor Project Ambassador.• Identifying themselves as a member of the project team and the company they work for.• Using approved haul routes so that access to and egress from the sites is undertaken with minimum disruption to the local community.• Parking only in designated project parking areas.• Working within approved construction hours.• Working within the conditions specified in the Permits to Notify.• Showing consideration for stakeholders and community members at all time while working on the Project and when travelling to and from the Project site.



5. Reporting

5.1 Reporting High Risk Issues

The contractor's Project Ambassador will report to the AT AMETI Communications Team immediately about any high-risk issues or concerns that will:

- Have the potential to attract media attention; and/or
- Present reputational risk to the Project participants.

5.2 Routine Reporting

The contractor's Project Ambassador will report to the AT AMETI Communications Team each week during the construction phase of the Project on all key community relations and stakeholder management issues (refer to Table 5.1 below). The Contractor will use existing templates for weekly reporting.

5.3 Reporting Tools

The following reporting tools will be used as part of the communication process.

Table 5.1: Reporting Tools

Tool	Responsibility	Description
Urgent Notifications	Contractor Project Ambassador	Immediately report any issues or concerns to AT AMETI Communications Team when they may result in media interest or present reputational risk to the project participants.
Daily Face to Face Contact	Contractor Project Ambassador	Report on work in progress and review of stakeholder satisfaction and upcoming work to identify communication requirements.
Weekly Report	Contractor Project Ambassador	Provide information to AT AMETI Communications Team on all key community relations and stakeholder management issues including: <ul style="list-style-type: none">• Details of 'live', 'emerging' and 'horizon' issues and mitigation strategies• A breakdown of stakeholder meetings held and proposed for the following month• A summary of enquiries and complaints received, agreements made and issues to be resolved.• A 12 week look ahead of construction program and aligned communication activities.• Potential media opportunities/risks.• Any information published; and• Opportunities to promote construction milestones.



Monthly Meetings	Contractor Project Ambassador AT AMETI Communications Team	Discussion and alignment of stakeholder issues, construction milestones and media opportunities.
Communications Database (Darzin)	Contractor Project Ambassador	Record all communication and correspondence (i.e. meetings, telephone conversations, emails) with affected parties and stakeholders. Notes should include contact details of stakeholders, a record of the main items of discussion (particularly around the identification and management of adverse effects), any undertakings from AT and agreed actions.

Reporting with regard to stakeholder complaints and enquiries including response timeframes is addressed in Section 8.



6. Communications Strategy

6.1 Strategy Overview

The AMETI Communications and Engagement Manager will work closely with the Project delivery team to monitor construction progress and identify activities that may impact on stakeholders, affected parties, affected in proximity parties located in the 'Community of Interest' and/or wider community.

The communication and consultation programme (pre, during and post construction), aims to engage and inform the primary audience of local residents/businesses, affected and affected in proximity parties, stakeholders and road users about the Project before major construction commences. This will prioritise face-to face interaction and access to information to ensure affected parties are aware of the Project scope and effects and feel confident in the ability of AT and the contractor to deliver the Project with the least possible impact.

Once general information on the Project has been disseminated, the contractor's Project Ambassador will liaise directly with affected parties on a regular basis.

A secondary audience of the wider Auckland population will be engaged through wider reaching communications channels including but not limited to outdoor advertising, social media, print media and events. The key messages for this audience will be the benefits of the Project and advanced communication of changes to road function to enable informed choice and ensure travel-related information is readily available.

6.2 Communication Tools

6.2.1 Communication and Engagement Tools

To ensure the level of communication with stakeholders and affected community groups is effective, a number of different communication channels will be used. These are described more fully in Table 6.1 below.

The frequency of communication for the various tools outlined in Table 6.1 below will be as required, depending on the nature of the activity to be undertaken and the scale of the effect. The AMETI Communications and Engagement Manager with support from service providers and contractors where appropriate will identify which stakeholders need to be consulted, which tool is most appropriate to use and the frequency of consultation required. Where the frequency of communication for a particular tool is known, it has been specified in Table 6.1 below.

As a minimum, AT will provide updates to stakeholders including affected parties at least every two months prior to construction and if construction is postponed, AT will continue to update affected parties.

Table 6.1: Communication and Engagement Tools

Channel	Tool	Usage/content
Publications	Construction Look-ahead	E-notices that provide advance notification of the proposed work activities and potential impacts. These are also an opportunity to seek clarification or provide feedback on potential impacts based on the residents or individual stakeholder's situation. Topics will include: <ul style="list-style-type: none">Upcoming works

		<ul style="list-style-type: none"> • Activities and their expected impact • Major complaints, and • Feedback. <p>Format and Distribution Letterbox or email according to the recipient's preferences and online.</p>
	Letters	<p>A one-page document to explain upcoming works, potential impacts or to address a particular issue with specifically targeted residents or stakeholders.</p> <p>Format and Distribution Letterbox or email according to the recipient's preferences and online.</p>
	Information Sheets	<p>A one-page information sheet featuring details on a particular aspect of the Project. For example, construction techniques, dust and noise mitigation.</p> <p>Distribution Online or hard copy.</p>
	AMETI Project Newsletter	<p>Monthly project newsletters that provide project wide updates and up and coming construction activities.</p> <p>Distribution Online.</p>
	Posters	<p>Advertising construction activities, associated detours and disruptions.</p> <p>Distribution Displayed at information stations, project offices and AT designated locations.</p>
	Reports	<p>Weekly and monthly reports highlighting the key issues, current and planned communication and engagement activities and performance for the reported period.</p>
	FAQs and Q&As	<p>Approved responses to frequently asked questions.</p> <p>Distribution Email or online</p>
Face to face	One-on-one discussions	<p>One-on-one meetings with residents, businesses or organisations to address specific concerns.</p>
	Project drop-in centre	<p>A drop-in centre will be established in Panmure or Pakuranga Town Centre for the public to visit in case they have concerns or questions.</p>
	Door knocks	<p>Advising businesses of construction impacts and timeframes that will particularly affect individuals or properties, particularly as part of the listed affected parties in the designation and resource consent conditions.</p>
	Project briefings	<p>Regular update sessions with AT, business groups, government or transport operators informing them of project progress. These sessions are particularly useful for individuals and organisations associated with the project but who are not directly involved in the day-to-day operations.</p>
Telephone and email	0800 information phone line	<p>0800 number, once known, will be printed on all external and internal communications to encourage community members to call with any enquiries. The number is operational 24/7 and will be managed by the contractor's support staff as outlined in Table 4.2.</p>
	Project email address	<p>Printed on all external and internal communications to encourage community members to email with any enquiries.</p>

Online	AT website	The contractor will provide AT with information for its dedicated AMETI EB1 project page on the AT website. This will include works alerts, and information about road detours and disruptions. It will also provide construction progress photos and updates. Community members will be directed to the website for project updates.
	eNews	The contractor will use eNews to advise registered stakeholders of Project milestones. This will also be used to advise temporary traffic management measures and permanent changes to road networks and layouts.
	Email inbox	The community will be encouraged to contact AT via the AMETI EB1 project email address. The email inbox will be an essential mechanism for capturing community feedback and enabling community members to contact the team at a time which is convenient to them.
Advertising Material	Print, social media and outdoor)	Print, social media and outdoor media will be used to communicate significant impacts such as road closures and detours and advise of upcoming community information sessions.
	Radio announcements	Radio announcements will be used for significant changes such as major disruption to services and road detours.
Signage/ hoarding	Signage	<p>Project signage, hoarding and detour signage will be produced to show traffic detours and changes to bus, cycle and haulage routes (as required). The signage will be supplementary to AT's signage and produced in accordance with AT's branding guidelines. It will:</p> <ul style="list-style-type: none"> • help the community to understand why the works are being performed and by whom; • provide the public with directional and safety information, particularly during bicycle and pedestrian path disruptions; and • provide information about transport detours (including temporary traffic management measures and changes to road networks and layouts). <p>In addition to site safety, construction site hoardings will be located and designed to maintain an acceptable standard of amenity for the adjoining community.</p>
Feedback/ awareness	Monthly reporting	Monthly reports will be used to identify issues and areas for improvement, especially in relation to engagement techniques and the effectiveness of communication materials.
	Feedback forms	<p>Feedback forms will be made available at all information sessions. These will encourage the community to comment on whether they feel that they are being kept up to date on progress and voice concerns.</p> <p>Feedback forms will be reviewed by the AMETI Communications and Engagement Manager and modify engagement and communication techniques to best meet the needs of those stakeholders.</p>

6.3 Branding and Collateral

All communication materials and signage developed will adhere to the AT Branding Guidelines. The Branding Guidelines are available from AT upon request.

The contractor is required to:

- Communicate the requirements of the Branding Guidelines to the wider project team; and
- Ensure that the brand and reputation is successfully promoted during the delivery of the Project.

Branding will be applied consistently the project, including:

- Project name;
- Approved logo;
- Colour palette and layout standards;
- Typeface;
- Graphical elements;
- Site apparel/office uniforms;
- Approved business card and email signature format;
- Standard templates for documents and other communication materials; and
- Approval processes.

The overall AT branding will be supported with any contractor brand, which will be used to provide a local and dedicated community face for the appointed construction delivery team.

Guidelines for all project collateral will be in line with AT standards to ensure consistency.

The AMETI Communication and Engagement Manager needs to sign off and give approval to any designs with regard to communication materials and signage for the Project.

7. Stakeholder Engagement

7.1 Identifying stakeholders affected by the Project

An extensive process of engagement and consultation has been undertaken with regard to the Project by AT since October 2010 and its predecessors to identify and communicate with stakeholders, affected parties and affected in proximity parties (refer to Sections 2.3 and **Appendix A** of this PCCP).

We commit to fully understanding our stakeholders and the community we are working within, their expectations and communication needs.

To ensure the level of communication with stakeholders and affected community groups remains effective we will continue to use a number of different communication channels. These are described more fully in the 'Communication Tools' section of this plan (refer to Section 6.2 above).

7.1.1 Property Owners

We have identified the relevant property owners in the 'Community of Interest' to the Project. Their contact details are provided in Appendix A of this PCCP.

Property owners and their representatives will be provided with the contact details for the AMETI EB1 Project Delivery Team including phone, email, post and website details where they will be able to sign up for project information and updates.

7.1.2 Property Occupiers

We have identified the relevant property occupiers in the 'Community of Interest' to the Project. Their contact details are provided in Appendix A of this PCCP.

Property occupiers will be provided with the contact details for the AMETI EB1 Project Delivery Team including phone, email, post and website details where they will be able to sign up for project information and updates.

During the life of the Project the database outlined in Appendix A will be kept up to date through a process of ongoing engagement.

7.1.3 Community, Recreational and Education Facilities

The contractor will use all reasonable endeavours to ensure that community, recreational and education facilities within proximity to the Project as listed in Appendix B are well informed in advance of construction activities occurring. This also applies to all facilities listed in Appendix A as being a directly affected party located within the 'Community of Interest'.

7.1.4 Heritage New Zealand Pouhere Taonga (HNZPT)

An extensive process of engagement has occurred to date with HNZPT. This process will be ongoing over the course of the Project and will be outlined in further detail in the Conservation Plans and Historic Heritage Management Plan.

7.1.5 Network Utilities

Engagement has been undertaken with the following Network Utility Operators (NUOs) who have network utilities located within the Project area:

- Watercare Services Limited;

- Chorus;
- Vodafone; and
- Vector.

The NUOs are satisfied that they can continue to meet their operational requirements during the Project construction works.

Consultation and engagement will be ongoing in order to confirm an appropriate approach to the protection of the utility infrastructure and to address operational requirements in advance of the commencement of construction. This will be outlined in further detail in the CEMP.

7.1.6 Public Transport Users/ Wider Community

AT has existing email/text/web systems in place to communicate with public transport and road users in Auckland (including taxi companies and bus operators) and these will be utilised where the AMETI construction impacts on bus and other transport services.

7.1.7 Identifying additional people affected by the Project

Additional people affected by the Project will be identified through complaints and enquiries recorded in the Customer Response Management (CRM) system (Darzin), email contacts to the site, one-on-one discussions with the community, and from media impact.

All communication and correspondence with stakeholders undertaken prior to and during construction will be recorded in Darzin. Darzin will remain the primary communications database for the Project.

7.2 Notifying Stakeholders about the Works

7.2.1 Advising residents, community facilities and businesses

The Project will be undertaken in close proximity to a number of community facilities, residences and businesses.

Construction sequencing of the Project will be determined by the Contractor. However, at the beginning of each construction stage, affected and affected by proximity local residents, community facilities and businesses will be advised about the nature of the work, including the various management measures in place to address potential effects (including temporary management measures, and noise and vibration management provisions) and the contact details for the Project.

The contractor will:

- Ensure affected parties are well informed of the proposed work in advance by email or text as well as letter drop.
- The contractor will assist the community, recreational and educational facilities identified in Appendix A and B with providing resources such as flyers and brochures in advance of works commencing so that the facilities can distribute information to their customers.

7.2.2 Providing for learning opportunities

The contractor will use all reasonable endeavours to provide for learning opportunities and such opportunities may include:

- Social procurement (i.e. hiring locals for jobs and or providing them with on the site learning/job experience);
- Visiting and presenting about the construction of the Project at local educational facilities; and
- Providing interpretative signage for things like the historic Panmure Bridge Swivel Span and Abutment, stormwater treatments used for mitigation for the Project; Mokoia Pā, etc.

Further information will be provided in this regard within the CCP.

7.3 Permit to Notify

Project delivery teams who are planning works that impact on stakeholders, including but not limited to construction activities outside normal work hours (including weekends (Sunday) and public holidays), exceedance of the Project noise limits or exceedance of the Project vibration limit, are required to inform the contractor’s Project Ambassador five working days in advance. This will ensure timely preparation of construction notifications to potentially impacted parties, within the ‘Community of Interest’ being notified at least 24 hours in advance. The nature of the activity, scale and effect will determine what parties within the ‘Community of Interest’ are considered to be affected and notified.

A Permit to Notify (PTN) will be used to facilitate internal approvals for works that are likely to have an impact on stakeholders. This provides a way to activate communication about potential impacts on stakeholders and ensures that notification timeframes can be met.

7.3.1 The Permit to Notify Process

The PTN process for communications is set out in the following table:

Table 7.1: Permit to Notify Process

Stage	Responsibility	Description	Timeframe(s)
1.	Delivery team members	Submit a Permit to Notify (PTN) to the contractor’s Project Ambassador in advance of the works. The PTN will include: <ul style="list-style-type: none"> • Identification of the scheduled works, and • Details of works including: <ul style="list-style-type: none"> - Description of the works - Anticipated impacts as a result of the works - Description of any mitigation measures employed - Times and duration of the works, and - Contact details for enquiries. 	Submit a PTN five working days in advance of the works.
2.	AT Construction Manager Contractor Technical Team Member	Signs off the PTN before works on specific activities can proceed.	Sign off to be provided within two working days.

	<p>AT Principal Planner (AMETI)</p> <p>AT AMETI Communications and Engagement Manager</p> <p>AMETI EB1 Project Director</p>	<p>Where notifications include technical content, the relevant contractor team member approves the content prior to sign off.</p>	
3.	<p>AT AMETI Communications and Engagement Manager</p> <p>Contractor Project Ambassador</p>	<p>Approve construction publications (refer to Table 6.1) prior to distribution to stakeholders affected by the particular works</p>	<p>Approval to be provided within two working days.</p>
4.	<p>Contractor Project Ambassador</p>	<p>Notifies the affected stakeholders and surrounding communities of the date, time, and expected duration of the exceedance at least 24 hours in advance of the scheduled work.</p>	<p>Notification at least 24 hours in advance of schedule work</p>

5.	Contractor Communications Contractor Project Director	Provides feedback to the AMETI Communications Manager the construction impacts on stakeholders.	Feedback provided as part of weekly report (refer to Table 5.1).
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7.4 Communicating and Consulting with Mana Whenua

An AMETI mana whenua forum (monthly hui) was established in 2012 for the purposes of undertaking kaitiakitanga responsibilities associated with the Project and has been the primary engagement tool, applying the Māori tikanga (process) of kanohi ki te kanohi (face to face). This kaitiaki forum comprises those mana whenua groups who expressed an interest in being involved in the Project and its related activities. Eleven mana whenua self-identified their interest in AMETI and are currently part of the forum:

- Ngāti Paoa
- Ngāti Tamaoho
- Ngāti Maru
- Ngāti Tai Ki Tāmaki
- Ngāti Whanaunga
- Ngāti Tamatera
- Te Ahiwaru/Makaurau
- Te Akitai Waiohua
- Te Patukirikiri
- Ngāti Te Ata
- Ngāti Whātua Orākei

Regular hui have been held and will continue to be held at a timing to be agreed, which at the time of preparing this PCCP is monthly with intermittent workshops to discuss discrete pieces of work. The mana whenua forum will continue to address matters such as input into the preparation of the following management plans:

- Historic Heritage Management Plan;
- Lizard Management Plan;
- Urban Design and Landscape Plan; and
- the CEMP.

The forum will continue to address additional matters such as:

- Archaeology including assistance with discovery protocols;
- Kōiwi and artefact discovery;
- Cultural induction for construction contractors;
- Cultural monitoring;
- Incorporating cultural recognition elements into features of the Project; and
- Ongoing provision of matauranga Māori input.

The forum can also provide written advice to AT on these matters for consideration.

In relation to mana whenua engagement the contractor will:

- Provide AT with information and attend the hui if required;
- Follow the protocols for recovery and preservation of taonga, kōiwi, and other items of interest to Māori discovered during construction. These protocols will be identified in the Historic Heritage Management Plan and CEMP; and
- Ensure that all staff are given a cultural induction in accordance with iwi guidelines.

7.5 Communicating and Consulting with Emergency Services

The contractor has a requirement to engage with and inform emergency services of any relevant effects prior to the commencement of each construction phase. In particular, engagement should be undertaken in relation to the location, timing and duration of construction works, and particularly in relation to temporary road lane reductions and/or closures and alternative routes or detours to be used in the event of a lane reduction or closure. Emergency services with whom consultation should be undertaken include:

- New Zealand Police
- New Zealand Fire Service
- St John Ambulance

Consultation and engagement will be ongoing with these emergency services to accommodate their operational requirements and to inform the preparation of the Construction Traffic Management Plan and incident planning for the Project.

7.6 List of Stakeholders, directly affected and affected in proximity parties

A list of all stakeholders, directly affected and affected in proximity parties with whom consultation has occurred to date and who serve as the primary database for the 'Community of Interest' is set out in Appendix A. These parties, and others identified over the duration of the Project, will be the primary focus for ongoing engagement using the methods and tools outlined in Section 6.2.

7.7 Recording Communication Activities

7.7.1 Communication Database

Darzin, the communications database, is essential for recording the details of engagement with all parties. The database is already in place and will be added to as required during the course of the Project to reflect successive communications.

7.7.2 Documenting Meetings

All stakeholder meetings will be documented, and where appropriate, agendas provided. The meeting notes will be recorded both in the relevant stakeholder file in Darzin, and where further actions are required, these are to be logged and the appropriate action taken to close them out.

The AMETI Communications and Engagement Manager will work closely with the project delivery team to monitor progress and identify activities that may impact on stakeholders. This includes helping the project team understand activities that may cause particular concern to the community, such as activities in close proximity to culturally and environmentally sensitive sites.

8. Public Communication, Systems and Processes

8.1 AT call centre and free phone number

AT has an established call centre number for inquiries. For the AMETI EB1 Project, this line will connect to a dedicated line direct to the contractor's Communication Team. This will remain in place throughout the construction phase of the Project.

In addition, access to a member of the project team will be available 24 hours a day, seven days a week.

This number will be promoted to stakeholders before construction commences. This number will feature across all Project signage, communication material, the AT project website, and other collateral, and provide 24-hour access to the construction team.

8.1.1 Requirements

The contractor is required to:

- Feature the free phone number on all project advertising and collateral;
- Allocate a team member who will be responsible for answering the free phone at all times. They must be able to actively respond to complaints, enquiries and emergencies; and
- Record all enquiries, requests for information and complaints in Darzin within one working day of receipt.

8.2 Responding to General Enquiries

In addition to the free phone number, enquiries from the public may be received by email, in writing or from face to face contact. All such contacts will be recorded in Darzin (refer to Section 9 on Complaint processes).

8.2.1 Requirements

The contractor is required to ensure that:

- The Project team is well briefed to respond to any enquiries; and
- That a site supervisor is present on site during working hours and is able to actively respond to all issues, enquiries and emergencies.

8.2.2 Process

The process for managing general enquiries or complaints via the 24/7 helpdesk number is set out in the below table and in the flowchart (Figure 8.1).

Table 8.1: Process for managing enquiries via helpdesk number

Stage	Description
1	The contractor's Communication Team receives an enquiry.
2	The enquiry is recorded and maintained in the AT CRM system (Darzin). Darzin has the facility to raise and close out 'actions'.

3	The representative of the contractor's Communication Team who took the call contacts: <ul style="list-style-type: none"> • The contractor's Project Ambassador (to be appointed), if the enquiry is regarding construction activity (or any associated effects); or • The AMETI Communications and Engagement Manager, if it is a media enquiry, political enquiry, or enquiry regarding the costs, benefits or strategic fit of the Project.
4	The representative of the contractor's Communication Team liaises with their Project Ambassador, who will determine who is the appropriate person to be briefed on the complaint or enquiry.
5	The representative of the contractor's Communication Team briefs the appropriate contact person.
6	The appropriate contact person composes a response to the enquiry and this is provided to the enquirer within the response timeframes.
7	For construction related queries, the representative of the contractor's Communication Team determines if any specific mitigation response is required. If so, they will refer to the specific Management Plan (i.e. Traffic, Heritage, etc.) and contact the relevant technical person for assistance.
8	Each month, the contractor's Project Ambassador, will review the record of activity is reviewed to ensure all actions have been closed.
10	AT conducts an annual audit/ community survey to review the standard of communications within the community. This may include how public enquiries are responded to.

8.3 Responding to Complaints

All Project related complaints will be dealt with in a responsive manner so that stakeholders concerns are heard and addressed. This approach is designed to develop a relationship of trust and reliability between the community and project team.

The Project will be contactable 24/7 through the freephone number which will be managed by the contractor.

When a complaint is received, either electronically or via telephone, acknowledgement shall be provided within one working day of receipt of the complaint by the contractor. Where possible, a full answer will be provided in the same day. Where the complaint demands a more detailed response, this will be provided within two working days.

When a complaint is received by any member of the project team, details of this should be forwarded to the contractor's Project Ambassador and Project Director. On receipt of this information, the

Project Ambassador/ team shall contact the complainant and/or enquirer directly and follow the protocols outlined below.

Details of all complaints are to be recorded and maintained by the contractor in Darzin. The database will have the facility to raise and close out 'actions'. Each month a record of activity will be printed out to ensure all actions have indeed been closed out. Environmental complaints will be managed in a manner consistent with the relevant CEMP process.

A report detailing complaints and responses will be provided to Council every two months or as agreed.

8.3.1 Requirements

The contractor is required to ensure that:

- The contractor's Project Ambassador handles all complaints that arise on the Project, and they are tracked by the contractor through Darzin. They will be supported by the contractor Project Director or their nominated representative.
- The community is notified of the Project contact details through which complaints can be made. This will include the website, construction notification, onsite signage and project publications and newsletters.
- Contractor staff will be briefed on the complaints process and are prepared to receive complaints through the free phone number, by email, in writing or through face to face contact; and
- Site staff are provided with Project contact business cards that they can give to people wishing to make a complaint if they are approached on site.

8.3.2 Complaints Process

The process for managing complaints is set out below.

Table 8.2: Process for managing complaints

Stage	Description
1	All complaints are forwarded to the contractor's Project Ambassador and contractor Project Director via the enquiry form (refer to Table 8.1 above)
2	The contractor's Project Ambassador acknowledges the complaint immediately by phone or writing. If the contractor's Project Ambassador is not available, the contractor's Project Director (or their nominated representative from the project team) acknowledges the complaint.
3	The contact details of the complainant and details of the complaint are entered into the Darzin database.
4	Acknowledgement of a complaint is provided within one working day of receipt. Major complaints such as building damage will be addressed as soon as is practicable. Formal acknowledgement shall be made within five days of receipt. Note: refer to Section 8.5 - Response Timeframe's.

5	The contractor's Project Ambassador works closely with the contractor Project Director and delivery team to resolve complaints. They will be proactive in keeping complainants informed of what action is being taken to address their concerns.
6	If a complaint cannot be resolved within the complaints process timeframe, the complainant will be invited to a meeting with the contractor's Project Ambassador and contractor Project Management team.
7	All meetings are recorded in Darzin to ensure that a complete record of times, dates and location of meetings is maintained.
8	When a complaint is resolved it should be 'closed out' as an action in Darzin. Each month a record of complaints activity will be reviewed by the contractor's Project Ambassador to check that all actions have been closed out.
9	One month after a complaint has been closed out, the contractor's Project Ambassador will make a follow up call to the complainant and record any feedback in Darzin.
9	Complaints data will be reviewed regularly by the contractor's Project Ambassador, together with the contractor Project Director to identify any trends. If required, improvements to project processes and mitigation strategies will be implemented to minimise future complaints.

8.4 Response Timeframes

Table 8.4: Response timeframes for general enquiries/ complaints

Enquiry Channel	Response Timeframe
Written correspondence (letters)	<ul style="list-style-type: none"> • Within five working days of receipt of the enquiry/complaint by the contractors Communication Team.
Written correspondence (including emails) and 24/7 Project Information Line Calls	<ul style="list-style-type: none"> • Acknowledged is provided within one working day of receipt of the enquiry/complaint by the contractors Communication Team. • Resolved within two working days, unless there is an escalation due to scale or complexity, in which case this will be provided as soon as practicable • Formal response within five working days <p><i>Note: A response may not necessarily equate to a resolution of the issue (as some issues may require a timeframe in excess of five working days to resolve) but is aimed to demonstrate that appropriate actions have been taken to achieve a resolution.</i></p>

8.4.1 Project Contacts

Project contact details for general enquiries and complaints will be confirmed and provided in the CCP.

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Stakeholder Queries Flowchart

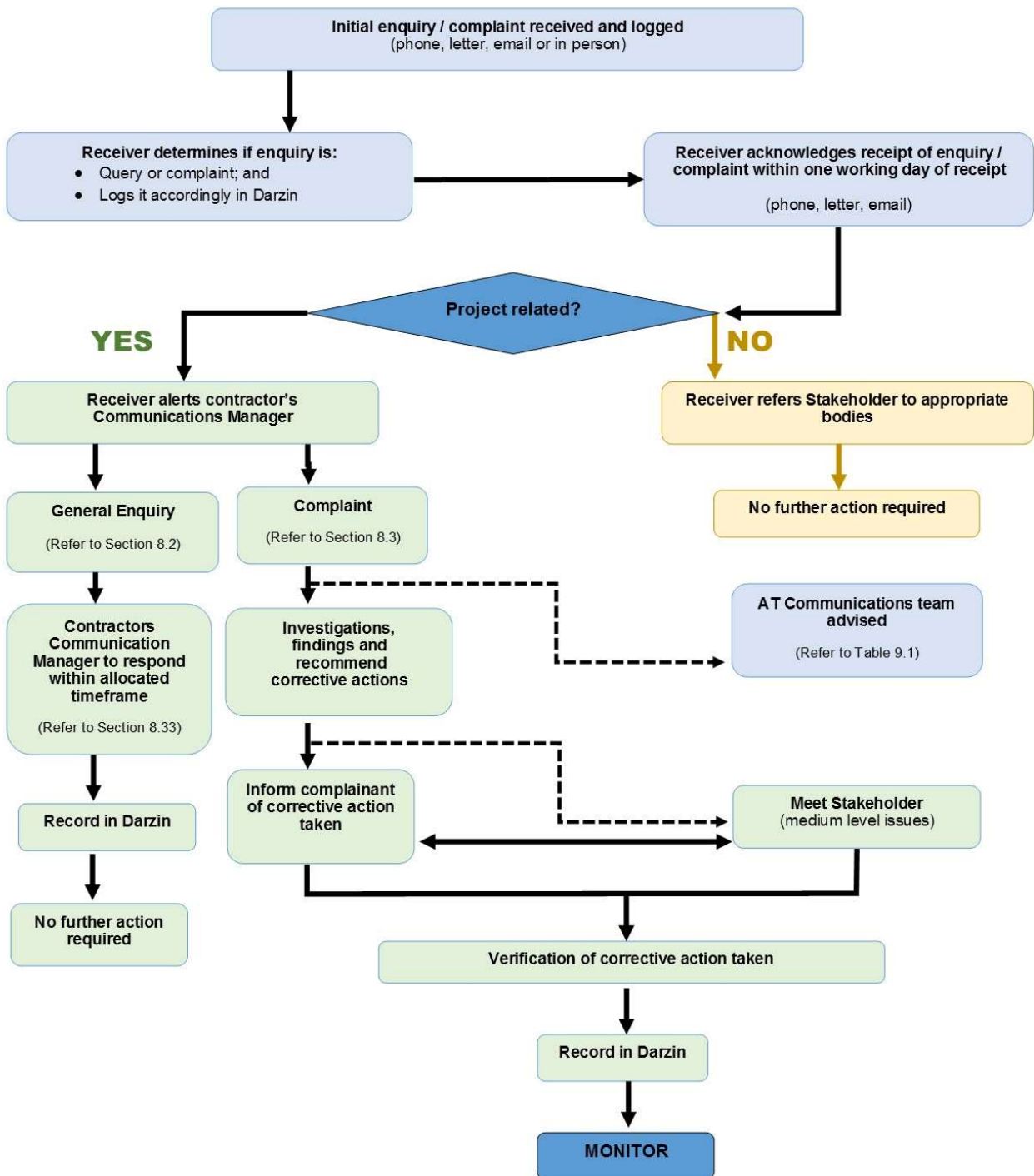


Figure 8.1 – Public Queries Flowchart

8.5 Newsletters, brochures, website and social media

The dedicated AMETI EB1 Project page on the AT website will be an integral part of the Project's communications strategy. It will be a 'one stop shop' for vital and interesting information for both the local community and wider audience. It will also provide links to other information produced by AT which may include but not be limited to, newsletters, brochures and social media posts.

8.5.1 Requirements

The contractor is required to provide information to the AT AMETI Communications Team that can be used for the website and newsletters. The type of information required and contact details for each media channel is set out in Table 8.4 below.

Table 8.5: Media Channels

Channel	Tool	Usage/content
Website	<p>As the hub of communications for Project information, the dedicated AMETI page on the AT website will provide:</p> <ul style="list-style-type: none"> • Facility for people to sign up for email, Facebook and Twitter updates; • The 24/7 Project phone number; • Contact details for the Project • Media articles and releases; and • Management Plans relating to the Project. 	<p>The contractor's Project Ambassador will provide the AMETI Communications and Engagement Manager with the following information:</p> <ul style="list-style-type: none"> • Project information as and when required; • Content, stories and photos of project progress and experiences; • Photos of individuals to provide a human face; and • Information for specific constructability stories.
Social Media	Online presence on YouTube, Facebook and Twitter.	AT AMETI Communications Team responsibility.
Newsletters	<p>The AT AMETI Communications Team will produce electronic project newsletters quarterly which include content, stories and photos of project progress.</p>	<ul style="list-style-type: none"> • Project information as and when required; • Content, stories and photos of project progress and experiences; • Photos of individuals to provide a human face; and • Information for specific constructability stories. <p>Information to be provided to the AMETI Communications and Engagement Manager well in advance of printing for editing and content control.</p>

8.6 Signage

Signage will be used to inform the local community and the public about the Project including:

- Why the works are being performed and by whom;
- Provide directional and safety information, particularly about transport detours (including traffic management measures, changes to the road networks and layouts);
- Provide opportunities for learning (i.e. providing interpretative information with regard to Mokoia Pā, cultural values and stormwater treatments used for mitigation for the Project).
- Contact information and how to find out more about the Project.

The contractor will:

- Ensure that site signage aligns with AT branding guidelines (refer to Section 6.3);
- Place signs to be located in prominent places throughout the Project area; and
- Position signs well in advance of works or detours commencing.

9. Media Enquiries and Releases

All media enquiries will be channelled through the AMETI Communications and Engagement Manager, who will discuss the recommended approach with the AT AMETI EB1 Project Director.

9.1 Requirements

The contractor is required to adhere to AT's media protocols which include:

- Reporting to AT immediately on any matters which may be contentious or affect the reputation of AT or the Project;
- Providing a very quick turnaround on facts if AT is required to front the camera;
- The contractor Project Director collaborating with the AMETI Communications and Engagement Manager to be the approved spokesperson for specific technical responses to media enquiries;
- Briefing contractor staff, including subcontractors to adhere to the media protocols. Briefings will occur as part of the staff induction;
- Not communicate with the media or responding to media enquiries without express approval from AT; and
- Providing full support to the AT AMETI Communications Team for any media activities including providing resources, personnel and promotional materials or assisting with event management and site access. AT's requirements for media activities will be discussed and organised at the regular meetings between the contractor's Project Ambassador and the AMETI Communications and Engagement Manager.

9.2 Media Enquiries

The media spokesperson for the Project is the AT AMETI EB1 Project Director. The communications contact on behalf of the media spokesperson is the AMETI Communications and Engagement Manager:

Table 9.1: Project Media Spokesperson Contact Details

Contact Details
Matt Poland Communications and Engagement Manager 022 601 0943 Matt.Poland@at.govt.nz

The following process outlines how media enquiries will be handled.

Table 9.2: Process for managing media enquiries

Stage	Description
1	Contractor and subcontractors direct all media enquiries to the contractor's Project Ambassador.

2	The contractor's Project Ambassador forwards the enquiries through to the AMETI Communications and Engagement Manager, together with any relevant information.
3	The contractor's Project Ambassador assist the AMETI Communications and Engagement Manager to prepare responses to the enquiries.
4	If appropriate, a combined FAQ sheet is prepared between AT and the contractor with standard explanations, descriptions and responses to common media issues or questions.

9.3 Media Releases

Media releases/invitations will be issued around key milestones, major works that will have an impact on the local or wider public and support the project objectives.

Releases will be prepared by the AMETI Communications and Engagement Manager, reviewed by the AT Project Director and approved by AT. Any media releases mentioning key stakeholders will be approved by the said stakeholder prior to release. Releases will be issued by the AT media manager, posted on the AT project website and supported by social media links.

The contractor will support AT's handling of all media enquiries and opportunities.

The following process outlines how media releases will be produced.

Table 9.3: Process for producing media releases

Stage	Description
1	The AMETI Communications and Engagement Manager identifies opportunities for positive stories such as programme milestones. These help to raise the profile of the Project and assist in communicating messages to a wider range of stakeholders.
2	The AMETI Communications and Engagement Manager prepares media releases in collaboration with the contractor's Project Ambassador and their Project Director.
3	All potential opportunities are provided to the AMETI Communications and Engagement Manager for consideration and a final decision.
4	Media releases are issued by the AMETI Communications and Engagement Manager, posted on the AT project website and supported by social media.



5	Electronic versions of articles and features are circulated to the contractors and AT staff.
6	AT retains a copy of all media articles and features electronically on Darzin.

9.4 Official Information Requests and Privacy Act

The contractor will assist AT to comply with all Project related requests received under the Local Government Official Information and Meetings Act and Privacy Act in accordance with the requirements of the Local Government Act 2002.

AT will collate the information, respond to the requestor and record the request and information provided in a database.

9.4.1 Requirements

The contractor is required to:

- Provide the required information to AT in a timely manner; and
- Not release any information directly to the person making the request.

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10. Managing Crisis and Emergency Communications

The contractor's Emergency Management and Environmental Incident procedures (required to be included as part of the CEMP) for the Project will outline and describe how emergencies and potential crisis situations will be managed. It will ensure that any further harm to a person, property, the environment, reputation or loss is minimised.

10.1 Requirements

In the event of a crisis or emergency, the contractor is required to:

- Activate the Emergency Management and Environmental Incident procedures, which will detail all Health and Safety processes;
- Guide strategic stakeholder management and communication processes, in line with Incident Management Frameworks of the contractor and AT;
- Report any crisis or emergency through the Project Control Group; and
- Front the media together with AT.

10.2 What is a crisis or emergency?

A crisis or emergency is a potential or actual incident that:

- Poses significant harm to people, property, the environment or the local community; and
- Requires assistance from external emergency service agencies.

It is not a small-scale incident that can be managed without the mobilisation of the Incident/Crisis Management team and without the assistance of external emergency agencies. For example, a first aid injury or small spill.

10.3 Emergency Contacts

Emergency contact details will be confirmed and provided in the CCP.

Appendix A:

Community of Interest – Stakeholder Key Contacts

Note 1: An exhaustive list with all current contact details will be provided as part of the forthcoming CCP.

Note 2: The sensitive receivers, affected parties and affected in proximity parties section of the following table excludes any properties that are in the ownership of Auckland Council and/or Auckland Transport.

Stakeholder	Contact Details
Mana Whenua	
Ngāti Paoa	To be advised.
Ngāti Maru	To be advised.
Ngāti Tamaoho	To be advised.
Ngāti Tai Ki Tāmaki	To be advised.
Ngāti Whanaunga	To be advised.
Ngāti Tamatera	To be advised.
Te Ahiwaru/Makaurau	To be advised.
Te Akitai Waiohua	To be advised.
Te Patukirikiri	To be advised.
Ngāti Te Ata	To be advised.
Ngāti Whātua Orākei	To be advised.
Government/Statutory	
Heritage New Zealand	Greg Walters GWalter@heritage.org.nz
Auckland Council – Parks Liaison Group	Kate Richardson kate.richardson@aucklandcouncil.govt.nz 021 1959 561
Local Board Representatives	
Maungakiekie – Tamaki	Melanie Dale (Elected Member Relationship Manager) Melanie.Dale@at.govt.nz 021 841 315
Howick	Ben Stallworthy (Elected Member Relationship Manager)

	Ben.Stallworthy@at.govt.nz 09 447 5120 021 688 289
Business Associations	
Panmure Business Association	Chris Sutton To be advised.
Auckland Chamber of Commerce and Industry	To be advised.
Groups	
Panmure Community Action Group	Keith Sharpe To be advised.
Panmure Citizens Advice Bureau	To be advised.
Pakuranga Electorate Office	To be advised.
Pakuranga Plaza Limited	To be advised.
Howick Historical Village	To be advised.
Geoscience Society of NZ	To be advised.
Tamaki Estuary Environmental Forum	To be advised.
Tamaki Regeneration Company	To be advised.
GYP Properties Limited	To be advised.
Auckland Rowing Association	To be advised.
Waka Ama Groups	To be advised.
Panmure Yacht & Boating Club	To be advised.
Panmure Lagoon Sailing Club	To be advised.
Transport Organisations/Advocacy Groups	
Bike Auckland	To be advised.

Walk Auckland	To be advised.
Howick and Eastern Bus Operators	To be advised.
Heavy Haulage	To be advised.
The Campaign for Better Transport	To be advised.
The Greenways Project	To be advised.
Emergency Services	
Police	To be advised.
Fire	To be advised.
Ambulance	To be advised.
Panmure Police Station	To be advised.
Panmure Fire Station	To be advised.
Network Utility Operators	
Vector Limited	Dick Bavelaar Dick.Bavelaar@vector.co.nz 021 772 878
Chorus	Daniel Samuel Daniel.Samuel@chorus.co.nz 021 2970 982 Ashok Kumar Ashok.kumar@visionstream.co.nz 027 269 2655
Watercare Services Limited	Brian Park Brian.park@water.co.nz 021 987 551
Vodafone NZ Limited	Robert Robati Robert.Robati@downer.co.nz 027 2982 873 Steven Trethowen Steven.Trethowen@downer.co.nz 029 7709 870

Sensitive Receivers, Affected Parties and Affected in Proximity Parties

1 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
2 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
2A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
3 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
3A-3R Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
4 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
4A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
5 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
5A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
5B Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
5C Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
6 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
1/6-3/6 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
1/7 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
2/7 Mountain Road, Mountain Wellington	Owners and Occupiers To be advised.
1/7 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
1/7A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
2/7A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
3/7A Mountain Road, Mount Wellington	Owners and Occupiers

	To be advised.
4/7A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
8 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
8A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
8B Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
1/9-19/9 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
1/10 -2/10 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
12 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
16 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
18 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
18A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
18B Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
19 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
20 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
20A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
21 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
22 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
22A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
232 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.

23A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
1/24 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
2/24 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
25 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
25A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
26 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
26A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
26B Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
27 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
25A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
27B Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
28 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
28A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
29 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
30 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
30A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
31 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
33A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
33B Mountain Road, Mount Wellington	Owners and Occupiers

	To be advised.
35 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
37 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
39 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
41 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
43 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
45 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
47 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
47A Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
1/49-2/49 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
53 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
55 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
55B Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
57 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
1/68-1/99 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
80 Mountain Road, Mount Wellington	Owners and Occupiers To be advised.
1 Monaco Place, Mount Wellington	Owners and Occupiers To be advised.
1/2 - 2/2 Monaco Place, Mount Wellington	Owners and Occupiers To be advised.
3 Monaco Place, Mount Wellington	Owners and Occupiers To be advised.
1/4 - 2/4 Monaco Place,	Owners and Occupiers

Mount Wellington	To be advised.
5 Monaco Place, Mount Wellington	Owners and Occupiers To be advised.
1/6 - 2/6 Monaco Place, Mount Wellington	Owners and Occupiers To be advised.
7 Monaco Place, Mount Wellington	Owners and Occupiers To be advised.
8 Monaco Place, Mount Wellington	Owners and Occupiers To be advised.
9 Monaco Place, Mount Wellington	Owners and Occupiers To be advised.
10 Monaco Place, Mount Wellington	Owners and Occupiers To be advised.
1/11 - 2/11 Monaco Place, Mount Wellington	Owners and Occupiers To be advised.
12 Monaco Place, Mount Wellington	Owners and Occupiers To be advised.
1/13 – 2/13 Monaco Place, Mount Wellington	Owners and Occupiers To be advised.
15 Monaco Place, Mount Wellington	Owners and Occupiers To be advised.
17 Monaco Place, Mount Wellington	Owners and Occupiers To be advised.
19 Monaco Place, Mount Wellington	Owners and Occupiers To be advised.
518 Ellerslie-Panmure Highway, Mount Wellington	Owners and Occupiers To be advised.
516A Ellerslie-Panmure Highway, Mount Wellington	Owners and Occupiers To be advised.
522 Ellerslie-Panmure Highway, Mount Wellington	Owners and Occupiers To be advised.
524 Ellerslie-Panmure Highway, Mount Wellington	Owners and Occupiers To be advised.
3 Forge Way, Mount Wellington	Owners and Occupiers To be advised.

7 Forge Way, Mount Wellington	Owners and Occupiers To be advised.
8 Forge Way, Mount Wellington	Owners and Occupiers To be advised.
11 Forge Way, Mount Wellington	Owners and Occupiers To be advised.
15 Forge Way, Mount Wellington	Owners and Occupiers To be advised.
4 Mountwell Crescent, Mount Wellington	Owners and Occupiers To be advised.
6 Mountwell Crescent, Mount Wellington	Owners and Occupiers To be advised.
8 Mountwell Crescent, Mount Wellington	Owners and Occupiers To be advised.
1-5 Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
21-39 Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
A/22-28 – G/22-28 Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
30 Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
17 Pleasant Road, Mount Wellington	Owners and Occupiers To be advised.
30-94 Pleasant Road, Mount Wellington	Owners and Occupiers To be advised.
40A Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
40B Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
40C Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
40D Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
40E Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
42A Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.

42B Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
42C Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
42D Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
42E Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
50 Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
50A Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
1/52 – 4/52 Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
1/54 – 4/54 Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
56 Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
56A Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
58A Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
56A Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
1/60 – 6/60 Jellicoe Road, Mount Wellington	Owners and Occupiers To be advised.
2-4 Queens Road, Panmure	Owners and Occupiers To be advised.
6-10 Queens Road, Panmure	Owners and Occupiers To be advised.
12-14 Queens Road, Panmure	Owners and Occupiers To be advised.
16 Queens Road, Panmure	Owners and Occupiers To be advised.
16A-18 Queens Road, Panmure	Owners and Occupiers To be advised.
19-23A Queens Road, Panmure	Owners and Occupiers To be advised.

20 Queens Road, Panmure	Owners and Occupiers To be advised.
22 Queens Road, Panmure	Owners and Occupiers To be advised.
29 Queens Road, Panmure	Owners and Occupiers To be advised.
31 Queens Road, Panmure	Owners and Occupiers To be advised.
32-34 Queens Road, Panmure	Owners and Occupiers To be advised.
33 Queens Road, Panmure	Owners and Occupiers To be advised.
35 Queens Road, Panmure	Owners and Occupiers To be advised.
37 Queens Road, Panmure	Owners and Occupiers To be advised.
38-40 Queens Road, Panmure	Owners and Occupiers To be advised.
42 Queens Road, Panmure	Owners and Occupiers To be advised.
43 Queens Road, Panmure	Owners and Occupiers To be advised.
44 Queens Road, Panmure	Owners and Occupiers To be advised.
45 Queens Road, Panmure	Owners and Occupiers To be advised.
46 Queens Road, Panmure	Owners and Occupiers To be advised.
47 Queens Road, Panmure	Owners and Occupiers To be advised.
48 Queens Road, Panmure	Owners and Occupiers To be advised.
49 Queens Road, Panmure	Owners and Occupiers To be advised.
50 Queens Road, Panmure	Owners and Occupiers To be advised.
51-57 Queens Road, Panmure	Owners and Occupiers To be advised.

59-69 Queens Road, Panmure	Owners and Occupiers To be advised.
70-88 Queens Road, Panmure	Owners and Occupiers To be advised.
71-79 Queens Road, Panmure	Owners and Occupiers To be advised.
81-87 Queens Road, Panmure	Owners and Occupiers To be advised.
89-91 Queens Road, Panmure	Owners and Occupiers To be advised.
93 Queens Road, Panmure	Owners and Occupiers To be advised.
95 Queens Road, Panmure	Owners and Occupiers To be advised.
97-107 Queens Road, Panmure	Owners and Occupiers To be advised.
109-113 Queens Road, Panmure	Owners and Occupiers To be advised.
120 Queens Road, Panmure	Owners and Occupiers To be advised.
121 Queens Road, Panmure	Owners and Occupiers To be advised.
125 Queen Road, Panmure	Owners and Occupiers To be advised.
2 Basin View Lane, Panmure	Owners and Occupiers To be advised.
2A Basin View Lane, Panmure	Owners and Occupiers To be advised.
3-5 Basin View Lane, Panmure	Owners and Occupiers To be advised.
4 Basin View Lane, Panmure	Owners and Occupiers To be advised.
6 Basin View Lane, Panmure	Owners and Occupiers To be advised.
8 Basin View Lane, Panmure	Owners and Occupiers To be advised.
8A Basin View Lane, Panmure	Owners and Occupiers To be advised.

9 Basin View Lane, Panmure	Owners and Occupiers To be advised.
9A Basin View Lane, Panmure	Owners and Occupiers To be advised.
9B Basin View Lane, Panmure	Owners and Occupiers To be advised.
1 Cleary Road, Panmure	Owners and Occupiers To be advised.
1A Cleary Road, Panmure	Owners and Occupiers To be advised.
20 Ireland Road, Panmure	Owners and Occupiers To be advised.
4 Ireland Road, Panmure	Owners and Occupiers To be advised.
1/12 -5/12 Ireland Road, Panmure	Owners and Occupiers To be advised.
15A Lagoon Drive, Panmure	Owners and Occupiers To be advised.
15B Lagoon Drive, Panmure	Owners and Occupiers To be advised.
17 Lagoon Drive, Panmure	Owners and Occupiers To be advised.
19 Lagoon Drive, Panmure	Owners and Occupiers To be advised.
1/19 -3/19 Lagoon Drive, Panmure	Owners and Occupiers To be advised.
21 Lagoon Drive, Panmure	Owners and Occupiers To be advised.
23 Lagoon Drive, Panmure	Owners and Occupiers To be advised.
1/25 -2/25 Lagoon Drive, Panmure	Owners and Occupiers To be advised.
25A Lagoon Drive, Panmure	Owners and Occupiers To be advised.
1/27-3/27 Lagoon Drive, Panmure	Owners and Occupiers To be advised.
50 Lagoon Drive, Panmure	Owners and Occupiers To be advised.

52 Lagoon Drive, Panmure	Owners and Occupiers To be advised.
52A Lagoon Drive, Panmure	Owners and Occupiers To be advised.
52B Lagoon Drive, Panmure	Owners and Occupiers To be advised.
54 Lagoon Drive, Panmure	Owners and Occupiers To be advised.
56 Lagoon Drive, Panmure	Owners and Occupiers To be advised.
21 Domain Road, Panmure	Owners and Occupiers To be advised.
19-19A Domain Road, Panmure	Owners and Occupiers To be advised.
17A-17L Domain Road, Panmure	Owner and Occupiers To be advised.
15 Domain Road, Panmure	Owner and Occupiers To be advised.
13 Domain Road, Panmure	Owner and Occupiers To be advised.
11 Domain Road, Panmure	Owner and Occupiers To be advised.
9 Domain Road, Panmure	Owner and Occupiers To be advised.
7 Domain Road, Panmure	Owner and Occupiers To be advised.
1/18-3/18 Domain Road, Panmure	Owner and Occupiers To be advised.
16 Domain Road, Panmure	Owner and Occupiers To be advised.
20 Domain Road, Panmure	Owner and Occupiers To be advised.
22 Domain Road, Panmure	Owner and Occupiers To be advised.
24 Domain Road, Panmure	Owner and Occupiers To be advised.
28 Domain Road, Panmure	Owner and Occupiers To be advised.

1 Sunset View Road, Panmure	Owner and Occupiers To be advised.
2 Sunset View Road, Panmure	Owner and Occupiers To be advised.
3 Sunset View Road, Panmure	Owner and Occupiers To be advised.
4 Sunset View Road, Panmure	Owner and Occupiers To be advised.
5 Sunset View Road, Panmure	Owner and Occupiers To be advised.
7A Sunset View Road, Panmure	Owner and Occupiers To be advised.
7B Sunset View Road, Panmure	Owner and Occupiers To be advised.
8 Sunset View Road, Panmure	Owner and Occupiers To be advised.
14 Church Crescent, Panmure	Owner and Occupiers To be advised.
16 Church Crescent, Panmure	Owner and Occupiers To be advised.
1/22-4/22 Church Crescent, Panmure	Owner and Occupiers To be advised.
30 Church Crescent, Panmure	Owner and Occupiers To be advised.
34 Church Crescent, Panmure	Owner and Occupiers To be advised.
1/36-3/36 Church Crescent, Panmure	Owner and Occupiers To be advised.
38 Church Crescent, Panmure	Owner and Occupiers To be advised.
40 Church Crescent, Panmure	Owner and Occupiers To be advised.
40A Church Crescent, Panmure	Owner and Occupiers To be advised.
41 Church Crescent, Panmure	Owner and Occupiers To be advised.
43 Church Crescent, Panmure	Owner and Occupiers To be advised.

45 Church Crescent, Panmure	Owner and Occupiers To be advised.
47 Church Crescent, Panmure	Owner and Occupiers To be advised.
1/49 – 2/49 Church Crescent, Panmure	Owner and Occupiers To be advised.
55 Church Crescent, Panmure	Owner and Occupiers To be advised.
53 Church Crescent, Panmure	Owner and Occupiers To be advised.
51 Church Crescent, Panmure	Owner and Occupiers To be advised.
13 Bridge Street, Panmure	Owner and Occupiers To be advised.
14A Bridge Street, Panmure	Owner and Occupiers To be advised.
14B Bridge Street, Panmure	Owner and Occupiers To be advised.
14C Bridge Street, Panmure	Owner and Occupiers To be advised.
1 Pakuranga Road, Pakuranga	Owner and Occupiers To be advised.
3 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
5 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/7-3/7 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
9 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
9A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
11 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/11-3/11 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
11 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.

13 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/13A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
13B Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
13C Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/15-2/15 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
15A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
15B Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
15C Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
17 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
17A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
17B Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
17C Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
17D Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
17E Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
17F Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
15A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
19 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
19A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
21 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.

23 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
25 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
25A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
25B Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
C/26 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
27A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
27B Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/27A-3/27A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/27-8/27 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
29 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
29A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/31 – 2/31 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/33 – 2/33 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
2/34 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
37 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
39 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
41 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/43 – 3/43 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
45 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.

1/45A-2/45A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
46 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
46A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
47 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
2/47 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
49 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
49A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
51 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
51A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/53-4/53 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/55 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
B/55 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
55A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/55A-4/55A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
57 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/59 – 2/59 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
61 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
61A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
A/63 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.

B/63 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
65 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
71 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
73 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/75 - 2/75 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
77 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
79 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
81 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/81A-3/81A Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
81B Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
83 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
85 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
87 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
89 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/90-2/90 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/92-2/92 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
91 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
93 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
94 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.

95 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
2/95 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
97 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
99 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
100 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1/101 – 2/101 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
103 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
105 Pakuranga Road, Pakuranga	Owners and Occupiers To be advised.
1 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
1A Dowling Place, Pakuranga	Owners and Occupiers To be advised.
2A Dowling Place, Pakuranga	Owners and Occupiers To be advised.
1/2B -2/B Dowling Place, Pakuranga	Owners and Occupiers To be advised.
1/3-2/3 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
4 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
1/5-2/5 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
6 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
7 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
8 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
9 Dowling Place, Pakuranga	Owners and Occupiers To be advised.

10 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
11 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
2/11 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
12 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
13 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
1/14-2/14 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
1/15-2/15 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
16 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
1/17-2/17 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
18 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
19 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
1/20-2/20 Dowling Place, Pakuranga	Owners and Occupiers To be advised.
1 Millen Avenue, Pakuranga	Owners and Occupiers To be advised.
2 Millen Avenue, Pakuranga	Owners and Occupiers To be advised.
2A Millen Avenue, Pakuranga	Owners and Occupiers To be advised.
3 Millen Avenue, Pakuranga	Owners and Occupiers To be advised.
4 Millen Avenue, Pakuranga	Owners and Occupiers To be advised.
4A Millen Avenue, Pakuranga	Owners and Occupiers To be advised.
5 Millen Avenue, Pakuranga	Owners and Occupiers To be advised.

6 Millen Avenue, Pakuranga	Owners and Occupiers To be advised.
6A Millen Avenue, Pakuranga	Owners and Occupiers To be advised.
1/7-2/7 Millen Avenue, Pakuranga	Owners and Occupiers To be advised.
8 Millen Avenue, Pakuranga	Owners and Occupiers To be advised.
1/9-2/9 Millen Avenue, Pakuranga	Owners and Occupiers To be advised.
11 Millen Avenue, Pakuranga	Owners and Occupiers To be advised.
13 Millen Avenue, Pakuranga	Owners and Occupiers To be advised.
1/12-2/12 Millen Avenue, Pakuranga	Owners and Occupiers To be advised.
14 Millen Avenue, Pakuranga	Owners and Occupiers To be advised.
1 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
1A Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
3 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
4 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
5 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
6 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
6A Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
7 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
8 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
9 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.

1/10-2/10 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
11 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
12 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
13 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
1/14-2/14 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
15 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
16 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
16A Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
1/17-2/17 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
18 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
18A Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
19 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
1/20-2/20 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
20A Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
21 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
1/22-2/22 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
23 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
1/24-2/24 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
25 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.

26 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
27 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
28 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
28A Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
28B Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
29 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
30 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
31 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
32 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
1/32 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
33 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
34 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
35 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
36 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
37 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
38 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
39 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
40 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
41 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.

42 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
43 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
1/44-3/44 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
45 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
46 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
47 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
48 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
49 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
50 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
50B Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
1/51 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
2/51 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
52 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
53 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
54 Riverlea Avenue, Pakuranga	Owners and Occupiers To be advised.
1 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
2/2 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
3 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
4 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.

5 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
7 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
1/8 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
8A Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
9 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
10 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
1/11- 2/11 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
12A Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
13 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
14 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
15 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
16 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
16A Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
17 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
19 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
1/20- 2/20 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
21 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
22 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
24 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.

25 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
25A Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
26 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
27 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
27A Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
27B Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
27C Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
29 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
30 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
1/31 -2/32 Tamaki Bay Drive, Pakuranga	Owners and Occupiers To be advised.
1/2-2/2 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
3 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
1/4-2/4 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
5 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
1/6-2/6 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
7 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
8 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
9 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
9A Browns Avenue, Pakuranga	Owners and Occupiers To be advised.

10 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
10A Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
1/11-3/11 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
12 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
13 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
14 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
15 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
1/16-2/16 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
17 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
19 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
20 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
21 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
22 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
22A Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
1/23-3/23 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
24 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
25 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
26 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
26A Browns Avenue, Pakuranga	Owners and Occupiers To be advised.

1/27-2/27 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
28 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
1/29-3/29 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
30 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
32 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
34 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
36 Browns Avenue, Pakuranga	Owners and Occupiers To be advised.
2 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
2A Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
3 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
1/4-2/4 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
5 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
5A Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
6 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
7 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
1/8-2/8 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
9 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
1/10-2/10 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
11 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.

12 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
1/13-2/13 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
14 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
15 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
15A Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
16 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
17 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
18 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
1/19-2/19 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
21 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
23 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
23A Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
1/25-2/25 Williams Avenue, Pakuranga	Owners and Occupiers To be advised.
1A Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
2/1-3/1 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
3 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/4-2/4 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
5 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
6 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.

7 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/8-2/8 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/9-2/9 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
10 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/11-3/11 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
A/11 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
12 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/13-3/13 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/14-2/14 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/15-3/15 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/16-3/16 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/17-3/17 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
18 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/19-3/19 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
20 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
20A Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/21-3/21 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
22 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/23-2/23 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.

24 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
26 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
28 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/30-2/30 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/32-2/32 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/34-3/34 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/36-3/36 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/38-3/38 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/40-6/40 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/44-3/44 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/46-3/46 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/48-3/48 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
50 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
1/52-2/52 Latham Avenue, Pakuranga	Owners and Occupiers To be advised.
3 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
5 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
1/5 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
2/5 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
7 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.

7A Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
8 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
9 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
10 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
11 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
11A Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
12 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
14 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
15 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
1/16-2/16 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
19 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
21 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
21A Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
21B Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
21C Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
23 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
22 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
25 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
1/27-2/27 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.

35 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
1/33 Kerswill Place, Pakuranga	Owners and Occupiers To be advised.
1 Dayspring Way, Pakuranga	Owners and Occupiers To be advised.
2 Dayspring Way, Pakuranga	Owners and Occupiers To be advised.
3 Dayspring Way, Pakuranga	Owners and Occupiers To be advised.
4 Dayspring Way, Pakuranga	Owners and Occupiers To be advised.
5 Dayspring Way, Pakuranga	Owners and Occupiers To be advised.
5A Dayspring Way, Pakuranga	Owners and Occupiers To be advised.
6 Dayspring Way, Pakuranga	Owners and Occupiers To be advised.
7 Dayspring Way, Pakuranga	Owners and Occupiers To be advised.
8 Dayspring Way, Pakuranga	Owners and Occupiers To be advised.
9 Dayspring Way, Pakuranga	Owners and Occupiers To be advised.
1/10-2/10 Dayspring Way, Pakuranga	Owners and Occupiers To be advised.
1/11-2/11 Dayspring Way, Pakuranga	Owners and Occupiers To be advised.
12 Dayspring Way, Pakuranga	Owners and Occupiers To be advised.
13 Dayspring Way, Pakuranga	Owners and Occupiers To be advised.
15 Dayspring Way, Pakuranga	Owners and Occupiers To be advised.
2/2-3/2 Dillimore Avenue, Pakuranga	Owners and Occupiers To be advised.
1/6-2/6 Dillimore Avenue, Pakuranga	Owners and Occupiers To be advised.



1/4-2/4 Dillimore Avenue, Pakuranga	Owners and Occupiers To be advised.
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Appendix B:

Community, Recreational and Educational Facilities

– Key Contacts

Note 1: An exhaustive list with all current contact details will be provided as part of the forthcoming CCP.

Facilities	Contact Details
Community Services/Facilities	
Panmure Community Library	To be advised.
Pakuranga Library	To be advised.
Pakuranga Medical Centre	To be advised.
Te Tuhi Arts Centre	To be advised.
Mark Beresford Orthodontist	To be advised.
Physio Absolute	To be advised.
DW Family Doctors	To be advised.
St Matthias Anglican Church	To be advised.
St Patrick's Catholic Church	To be advised.
Christadelphian Hall	To be advised.
Panmure Methodist Church	To be advised.
Tamaki Reformed Baptist Church	To be advised.
The Joy Korean Presbyterian Church	To be advised.
The Church of Jesus Christ of Latter-day Saints	To be advised.
Restoration Church of Auckland	To be advised.
Saint Bartholomews	To be advised.
Faith Family Community Centre	To be advised.
Recreational Facilities	
Lagoon Stadium	To be advised.
Panmure Squash Rackets Club	To be advised.

Lagoon Pool and Leisure Centre	To be advised.
The Pakuranga Leisure Centre	To be advised.
Educational Facilities	
Carey College	To be advised.
Saint Kentigern's College	To be advised.
Riverina School	To be advised.
Marian Early Childhood Centre	To be advised.
St Patrick's School (Panmure)	To be advised.
Panmure District School	To be advised.
Panmure Bridge School	To be advised.
Te Tira Hou Te Kohanga Reo (Panmure)	To be advised.
Pakuranga Intermediate School	To be advised.
Kid Start Childcare Early Learning Centre	To be advised.
Panmure Bridge Childcare Centre	To be advised.
ABC Panmure	To be advised.